



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	January 16, 2024, Board Report
CONTACT	Richard Appelhanz
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of December, 2023.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2024

Ridership Table

		Dec 2023	% Change	FY2023 To Date	% Change	Dec 2022	FY2022 To Date	Dec 2021	FY2021 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,261	283.5%	33,023	130.5%	2,154	14,326	2,474	14,696
2	Adult 24 Hr	12,514	-16.5%	111,928	-5.9%	14,992	118,887	16,805	100,344
3	Annual	1,238	123700.0%	4,061	19238.1%	1	21	9	12
4	<i>Full Fare Subtotal</i>	22,013	28.4%	149,012	11.8%	17,147	133,234	19,288	115,052
5	Reduced	12,691	-26.6%	115,130	-10.6%	17,298	128,738	13,081	78,797
6	24Hr Reduced	14,660	527.0%	55,443	236.1%	2,338	16,498	313	6,779
7	<i>Reduced Subtotal</i>	27,351	39.3%	170,573	17.4%	19,636	145,236	13,394	85,576
8	Student	5,912	68.4%	57,952	88.2%	3,511	30,785	3,803	33,297
9	Student 24Hr	297	99.3%	7,782	955.9%	149	737	14,824	47,810
10	<i>Student Subtotal</i>	6,209	69.6%	65,734	108.5%	3,660	31,522	18,627	81,107
11	Washburn	2,054	-48.5%	23,115	-25.9%	3,985	31,204	5,259	31,997
12	City Employees	0	-100.0%	0	-100.0%	21	21	8	8
13	Flex	0	-100.0%	0	-100.0%	7	117	11	153
14									
15	Promotions	0	-100%	125,564	432879.3%	7	29	25	122
16	Freedom Pass	265	31.8%	2,236	2.6%	201	2,179	481	2,525
17	Other Non-Rev (<i>includes ride-through</i>)	9,516	-14.3%	77,081	-6.3%	11,105	82,305	6,278	38,004
18	<i>Non-Revenue Subtotal</i>	9,781	-13.5%	81,503	-3.6%	11,313	84,513	6,784	40,651
19	Total Fixed Route	67,408	20.9%	489,937	15.1%	55,748	425,826	63,363	354,536
Paratransit									
20	TMTA Operated	1,512	1.6%	9,655	14.5%	1,488	8,433	1,226	7,541
21	<i>Ambulatory</i>	355	-5.6%	1,734	-5.7%	376	1,838	247	1,348
22	<i>Wheelchair</i>	1,031	11.1%	6,933	21.0%	928	5,728	836	5,294
23	<i>PCA</i>	126	-31.5%	988	14.0%	184	867	143	899
24	Taxi Service	1,580	-21.1%	11,706	-9.2%	2,002	12,887	2,091	13,357
25	<i>Ambulatory</i>	1,351	-14.1%	9,601	-3.8%	1,573	9,976	1,710	11,307
26	<i>Wheelchair</i>	186	17.7%	1,377	26.1%	158	1,092	0	0
27	<i>PCA</i>	43	-84.1%	728	-60.0%	271	1,819	381	2,050
28	Total Paratransit	3,092	-11.4%	21,361	0.2%	3,490	21,320	3,317	20,898
Revenue Hours									
29	Fixed Route	3,349	-24.9%	22,932	-14.5%	4,457	26,808	4,473	26,607
30	TMTA Paratransit	696	18.0%	4,022	17.1%	590	3,435	536	3,363
31	Taxi Paratransit	451	-7.2%	3,265	1.2%	486	3,226	520	1,059
32	Total Revenue Hours	4,496	-18.7%	30,219	-9.7%	5,533	33,469	5,529	31,029
Revenue Miles									
33	Fixed Route	49,722	-25.2%	340,894	-14.7%	66,482	399,450	66,785	397,163
34	TMTA Paratransit	8,663	11.6%	55,161	18.0%	7,765	46,766	6,595	41,031
35	Taxi Paratransit	6,898	-4.1%	48,221	1.4%	7,193	47,557	8,215	50,507
36	Total Revenue Miles	65,283	-19.8%	444,276	-10.0%	81,440	493,773	81,595	488,701
Speed MPH									
37	Fixed Route	14.8	-0.5%			14.9		14.9	
38	TMTA Paratransit	12.4	-5.4%			13.2		12.3	
39	Taxi Paratransit	15.3	3.3%			14.8		15.8	
Microtransit									
40	Completed Boardings	529.0							
41	Avg Boardings per Service Hou	1.7							
42	Avg Travel Distance	2.1 miles							
43	Mean Wait Time	9.3 min							
44	Bookings from Mobile App	74.3 %							
45	Bookings from Rider App	6.1 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

Percentage of Rides Requested Via MOD App – Web	6%	4%	4%	8%	5%	3%	4%	8%	12%	12%	6%
Percentage of Rides Requested Via Call to Scheduling	35%	40%	41%	20%	31%	23%	16%	16%	8%	16%	20%
Percentage Paying with Cash	100%	84%	63%	53%	34%	56%	54%	47%	64%	56%	41%
Percentage Paying with Credit Card	N/A	16%	37%	47%	66%	44%	46%	53%	36%	44%	59%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Walmart East-46 Dillons East-34 Residence-27 Residence-23 Residence-23</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart South-43 Dillons East-38 Walmart East-28 Residence-22 Arby's (29th and California)-20</p>
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