

ADVISORY COMMITTEE ON ACCESSIBLE TRANSPORTATION SERVICES

Wednesday, May 10, 2023
10:15 a.m.
Quincy Street Station via Zoom

Committee Members present: Deborah Dawkins, Anthony Fadale, and Mike Nolting.

Committee Members Absent: Mary Winans, Brian Snodderly, Mark Webb, and Mary Thomas.
Nancy Johnson, Britney Senton, Kristen Stock

TMTA Staff present: Al Bradley

The meeting was called to order by Al Bradley at 10:15 a.m. There were no guests present or public comments offered.

There were no corrections to the prior minutes.

Mr. Bradley started the meeting with safety. Mr. Bradley asked that individuals as well as agencies be vigilant of their clients with special needs as well as the elderly in the upcoming summer season. During the very hot months like June and July, check in with them to make sure they are doing well, especially if you haven't heard from them on a normal basis.

Mr. Bradley also talked about Bloodborne Pathogens, asking that agencies remind their clients that Topeka Metro can refuse rides to clients on the lift as well as the fixed routes if they do not maintain an acceptable level of hygiene. Mr. Bradley stated that if passenger's clothing or mobility aids are soiled with feces, urine, blood, or other bodily fluids, or uncovered wounds and sores. Mr. said we do not want to follow this path and would prefer that due diligence is attempted to help the client with these types of issues.

Mr. Bradley spoke briefly about the progress of "Metro on Demand." He read statistics from the last weekly report and expressed how pleased we were at how ridership continues to grow. Mr. Bradley said that if this zone is successful, the possibility of creating other zones is on the table. Mike Nolting asked Mr. Bradley to email him information about MOD because he was not aware of the program. Mr. Bradley said he will email information to Mike after the meeting.

Mr. Bradley suggested that Lift riders request non-essential appointments during less busy times of the day. He expressed that our busy hours are early mornings and between the hours of 1:00 and 3:00p. He said that if passengers are just going to the store or recreational appointments and they don't want to be on the bus longer, they may want to choose another time during the day. He emphasized that this is not mandatory, just a suggestion to lesson their time on the bus.

Mr. Bradley presented the April 2023 ridership report. He expressed that we continue to maintain awareness of ridership trends. We have noticed that the Washburn ridership has increased over the last two years. He announced that fixed route ridership was also up from 2019. He announced that we are now taking credit cards on the MOD site but emphasized that this is on the APP only.

Mr. Bradley discussed the following events:

- Mother's Day 5/14
- Kids ride free 5/15 thru 8/15
- Memorial Day 5/29
- Father's Day 6/18
- Independence Day 7/4

Upcoming meetings for 2023 are scheduled as follows at **10:15 a.m. at QSS or via zoom:**

Wednesday, July 12th

Wednesday, September 13th

The meeting was adjourned at 10:50 a.m.

Respectfully submitted,

Al Bradley
Topeka Metro Operations Supervisor