

# TOPEKA METROPOLITAN TRANSIT AUTHORITY

## Board of Directors Meeting – Agenda Item

<b>ITEM</b>	July 17, 2023 Board Report
<b>CONTACT</b>	Andy Fry
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	<ul style="list-style-type: none"> <li>• Note fixed route comparison on page 5. FY 2023 is greater than FY 2020, 2021, and 2022 and approaching FY 2018 and 2019.</li> <li>• MOD # of rides per rider within the month continues to trend up. This suggests riders are building dependence, as the number of riders also grows.</li> </ul>
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

Passengers, Hours and Miles  
FY2022

**Ridership Table**

		Jun 2023	% Change	FY2023 To Date	% Change	Jun 2022	FY2022 To Date	Jun 2021	FY2021 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult Cash	2,630	3.1%	28,306	-2.7%	2,550	29,099	2,551	13,639
2	24Hr	23,758	17.2%	228,019	15.3%	20,271	197,708	15,832	76,207
3	Annual	0	-	21	75.0%	0	12	0	0
4	<i>Full Fare Subtotal</i>	26,388	15.6%	256,346	13.0%	22,821	226,819	18,383	89,846
5	Reduced	24,450	86.8%	249,443	64.6%	13,087	151,533	14,158	70,856
6	24Hr Reduced	3,010	-3.6%	37,069	70.0%	3,124	21,801	1,891	10,943
7	<i>Reduced Subtotal</i>	27,460	69.4%	286,512	65.3%	16,211	173,334	16,049	81,799
8	Student	9,527	17.9%	61,199	-0.5%	8,084	61,531	7,174	23,293
9	Student 24Hr	786	249.3%	7,783	-88.1%	225	65,180	2,553	10,854
10	<i>Student Subtotal</i>	10,313	24.1%	68,982	-45.6%	8,309	126,711	9,727	34,147
11	Washburn	4,726	-25.6%	58,164	-11.7%	6,352	65,835	5,158	25,299
12	City Employees	6	-62.5%	126	687.5%	16	16	81	81
13	Flex	0	-100.0%	117	-58.7%	28	283	34	420
14									
15	Promotions	7	75%	221	26.3%	4	175	207	13,549
16	Freedom Pass	487	13.5%	4,343	-2.6%	429	4,460	466	1,744
17	Other Non-Rev (includes ride-through)	14,763	114.0%	219,932	190.3%	6,897	75,759	5,401	519,612
18	<i>Non-Revenue Subtotal</i>	15,257	108.1%	160,860	1111.8%	7,330	13,274	6,074	534,905
19	<b>Total Fixed Route</b>	<b>84,150</b>	<b>37.8%</b>	<b>831,107</b>	<b>37.1%</b>	<b>61,051</b>	<b>606,256</b>	<b>55,425</b>	<b>766,416</b>
Paratransit									
20	TMTA Operated	1,743	20.7%	18,326	22.3%	1,444	14,980	1,350	12,157
21	<i>Ambulatory</i>	311	8.0%	3,883	38.0%	288	2,813	130	1,158
22	<i>Wheelchair</i>	1,222	19.1%	12,422	17.8%	1,026	10,542	1,069	9,473
23	<i>PCA</i>	210	61.5%	2,021	24.4%	130	1,625	151	1,526
24	Taxi Service	2,082	4.9%	25,809	-3.7%	1,984	26,812	2,358	21,091
25	<i>Ambulatory</i>	1,625	-2.3%	20,177	-3.6%	1,664	20,920	2,006	18,791
26	<i>Wheelchair</i>	256		2,372	14.8%	0	2,066	0	0
27	<i>PCA</i>	201	-37.2%	3,260	-14.8%	320	3,826	352	2,300
28	<b>Total Paratransit</b>	<b>3,825</b>	<b>11.6%</b>	<b>44,135</b>	<b>5.6%</b>	<b>3,428</b>	<b>41,792</b>	<b>3,708</b>	<b>33,248</b>
<b>Revenue Hours</b>									
29	Fixed Route	4,526	-0.4%	53,457	0.3%	4,543	53,285	4,543	54,410
30	TMTA Paratransit	666	12.9%	7,274	9.9%	590	6,618	592	5,675
31	Taxi Paratransit	579	6.0%	6,605	516.7%	546	1,071	620	5,252
32	<b>Total Revenue Hours</b>	<b>5,771</b>	<b>1.6%</b>	<b>67,336</b>	<b>10.4%</b>	<b>5,679</b>	<b>60,974</b>	<b>5,755</b>	<b>65,337</b>
<b>Revenue Miles</b>									
33	Fixed Route	67,453	-0.5%	797,707	0.3%	67,770	795,311	67,770	823,036
34	TMTA Paratransit	9,070	20.7%	100,225	24.3%	7,513	80,630	6,978	71,078
35	Taxi Paratransit	8,637	3.8%	98,215	2.6%	8,321	95,733	8,949	83,756
36	<b>Total Revenue Miles</b>	<b>85,160</b>	<b>1.9%</b>	<b>996,147</b>	<b>2.5%</b>	<b>83,604</b>	<b>971,674</b>	<b>83,697</b>	<b>977,870</b>
<b>Speed MPH</b>									
37	Fixed Route	14.9	-0.1%			14.9		14.9	
38	TMTA Paratransit	13.6	6.9%			12.7		11.8	
39	Taxi Paratransit	14.9	-2.1%			15.2		14.4	

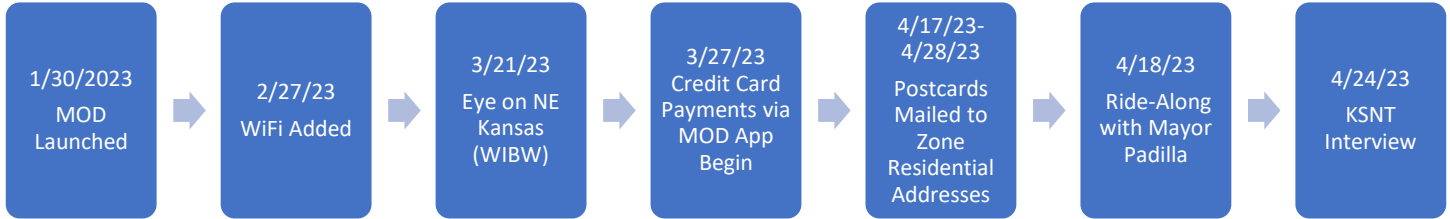
**Microtransit**

40	Completed Boardings	331.0
41	Avg Boardings per Service Hou	1.0
42	Avg Travel Distance	2.0 miles
43	Mean Wait Time	8.0 min
44	Bookings from Mobile App	64.7 %
45	Bookings from Rider App	4.8 %

# MOD Metrics

## January 31<sup>st</sup> – June 30<sup>th</sup> , 2023

### MOD Timeline:



### Service Information:

	February	March	April	May	June
<b>Number of Completed Rides</b>	117	174	204	221	331
<b>Average Number of Passengers Per Service Day</b>	5.46	7.59	8.88	9.53	11.03
<b>Average Passenger Boardings Per Service Hour</b>	.43	.6	.71	.72	1
<b>Median Wait Time</b>	6.69 minutes	7.57 minutes	7.41 minutes	6.71 minutes	6.76 minutes
<b>Average Number of Requests Per Rider</b>	6.76	10.25	7.66	8.86	9.46
<b>Total Number of Registered Accounts</b>	122	221	334	418	544
<b>Active Users</b>	21	20	29	28	35
<b>Percentage of Rides Requested Via MOD App - Smartphone</b>	59%	56%	55%	72%	65%
<b>Percentage of Rides Requested Via MOD App – Web</b>	6%	4%	4%	8%	5%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	35%	40%	41%	20%	31%
<b>Percentage Paying with Cash</b>	100%	84%	63%	53%	34%
<b>Percentage Paying with Credit Card</b>	N/A	16%	37%	47%	66%

In this reporting period the total number of active users was **65**, with **52** of those having recurrent (more than once) ridership data.

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

**Top 5 Pick Up Locations:**

Walmart East  
Highland Hills South Apartment  
Highland Park Townhomes  
Residence  
Residence

**Top 5 Drop Off Locations:**

Walmart East  
Highland Hills South Apartment  
Highland Park Townhomes  
Residence  
Arby's

