

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	October 20, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of September 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

 Passengers, Hours and Miles
 FY2025

Ridership Table

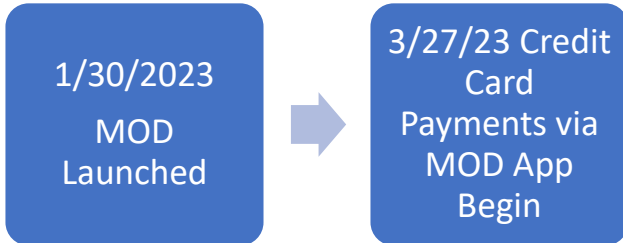
		Sep 2025	% Change	FY2025 To Date	% Change	Sep 2024	FY2025 To Date	Sep 2023	FY2024 To Date
<u>Passengers</u>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,932	-3.3%	117,356	349.3%	8,202	26,118	2,591	7,869
2	Adult 24 Hr	13,142	6.5%	191,313	385.3%	12,336	39,422	24,908	71,029
3	Annual	1,572	11.4%	22,500	429.8%	1,411	4,247	24	24
4	Full Fare Subtotal	22,646	3.2%	331,169	374.5%	21,949	69,787	27,523	78,922
5	Reduced	13,503	4.5%	193,370	381.6%	12,921	40,153	25,034	75,057
6	24Hr Reduced	18,585	15.0%	252,128	413.7%	16,158	49,083	3,175	9,458
7	Reduced Subtotal	32,088	10.3%	445,498	399.2%	29,079	89,236	28,209	84,515
8	Student	8,120	-14.8%	109,225	392.4%	9,529	22,183	13,135	34,471
9	Student 24Hr	245	-8.9%	2,484	444.7%	269	456	1,590	6,537
10	Student Subtotal	8,365	-14.6%	111,709	393.4%	9,798	22,639	14,725	41,008
11	Washburn	3,280	2.6%	37,146	367.2%	3,198	7,950	5,120	15,624
12	City Employees	0	-	0	-	0	0	11	11
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	331,169	374.5%	0	69,787	11	55,474
16	Freedom Pass	3	-83.3%	155	269.0%	18	42	384	1,285
17	Other Non-Rev (includes ride-through)	8,325	-10.9%	133,706	374.8%	9,343	28,159	15,951	46,004
18	Non-Revenue Subtotal	8,328	-11.0%	144,001	374.7%	9,361	30,338	16,346	47,310
19	Total Fixed Route	74,707	1.8%	1,069,523	386.3%	73,385	219,950	91,923	267,379
Paratransit									
20	TMTA Operated	1,738	-0.1%	25,982	496.9%	1,740	4,353	1,594	4,995
21	Ambulatory	394	19.4%	6,343	471.4%	330	1,110	249	849
22	Wheelchair	1,145	-8.4%	16,939	504.5%	1,250	2,802	1,169	3,613
23	PCA	199	24.4%	2,700	512.2%	160	441	176	533
24	Taxi Service	1,404	-4.3%	21,527	345.3%	1,467	4,834	1,821	5,540
25	Ambulatory	1,193	-3.2%	17,997	336.2%	1,233	4,126	1,656	4,965
26	Wheelchair	172	12.4%	2,546	391.5%	153	518	0	0
27	PCA	39	-51.9%	984	417.9%	81	190	165	575
28	Total Paratransit	3,142	-2.0%	47,509	417.1%	3,207	9,187	3,415	10,535
Revenue Hours									
29	Fixed Route	4,077	0.0%	62,241	390.5%	4,077	12,689	4,204	13,372
30	TMTA Paratransit	710	-2.7%	11,416	387.0%	730	2,344	650	1,982
31	Taxi Paratransit	409	0.2%	6,409	354.2%	408	1,411	572	1,694
32	Total Revenue Hours	5,196	-0.4%	80,066	386.9%	5,215	16,444	5,426	17,048
Revenue Miles									
33	Fixed Route	63,664	0.0%	974,594	385.2%	63,664	200,845	65,486	202,165
34	TMTA Paratransit	9,642	-1.9%	152,294	390.7%	9,825	31,038	8,527	29,523
35	Taxi Paratransit	5,957	0.4%	90,286	338.7%	5,931	20,580	8,375	25,227
36	Total Revenue Miles	79,263	-0.2%	1,217,174	382.1%	79,420	252,463	82,388	256,915
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	13.6	0.9%			13.5		13.1	
39	Taxi Paratransit	14.6	0.2%			14.5		14.6	
Microtransit									
40	Completed Boardings	192.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	2.1	miles						
43	Mean Wait Time	8.8	min						
44	Bookings from Mobile App	54.2	%						
45	Bookings from Rider App	1.0	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – September 30th, 2025

MOD Timeline:



Service Information:

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept
Number of Completed Rides	959	960	906	908	909	854	847	301	192
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92	34.96	34.16	32.57	11.58	7.68
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76	2.78	2.7	2.57	0.32	0.2
Median Wait Time (minute)	10.83	10.57	9.58	9.03	8.73	8.95	8.58	7.92	8.12
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36	9.18	8.54	8.73	5.79	4.92
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678	2,763	2,843	2,939	3,043	3,121
Active Users	98	104	114	97	99	100	97	52	39
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%	72%	67%	63%	64%	54%

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%	4%	2%	4%	5%	1%	1%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%	23%	26%	29%	32%	35%	45%
Percentage Paying with Cash	52%	54%	57%	56%	58%	60%	58%	65%	63%
Percentage Paying with Credit Card	48%	46%	43%	44%	42%	40%	42%	35%	37%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 35	Walmart East - 49
Residence - 14	Dillons East - 16
Dillons East - 13	Residence - 13
Shawnee Lakes Apartments - 12	Mission Towers - 12
Mission Towers - 11	Mainline Printing - 9