

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	April 20, 2026 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of March 2026
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2026

Ridership Table

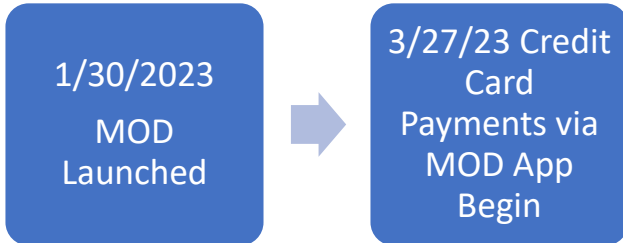
		Mar 2026	% Change	FY2026 To Date	% Change	Mar 2025	FY2026 To Date	Mar 2024	FY2025 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	10,333	31.3%	79,244	13.1%	7,871	70,080	8,868	58,877
2	Adult 24 Hr	12,714	0.3%	114,896	-0.3%	12,678	115,186	13,173	152,024
3	Annual	0	-100.0%	4,670	-64.0%	1,649	12,976	1,209	7,754
4	<i>Full Fare Subtotal</i>	23,047	3.8%	198,810	0.3%	22,198	198,242	23,250	218,655
5	Reduced	14,149	10.2%	120,419	6.4%	12,842	113,169	14,877	156,827
6	24Hr Reduced	18,525	13.4%	163,314	13.3%	16,337	144,134	16,749	104,783
7	<i>Reduced Subtotal</i>	32,674	12.0%	283,733	10.3%	29,179	257,303	31,626	261,610
8	Student	5,728	1.0%	61,829	-4.8%	5,669	64,955	6,616	79,638
9	Student 24Hr	185	-35.1%	1,932	-7.2%	285	2,081	387	8,740
10	<i>Student Subtotal</i>	5,913	-0.7%	63,761	-4.9%	5,954	67,036	7,003	88,378
11	Washburn	3,058	22.1%	24,807	5.6%	2,505	23,494	2,507	30,425
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	198,810	0.3%	0	198,242	0	195,207
16	Freedom Pass	1	-80.0%	175	33.6%	5	131	383	3,129
17	Other Non-Rev (<i>includes ride-through</i>)	10,837	20.4%	84,852	-2.4%	8,999	86,899	10,787	109,522
18	<i>Non-Revenue Subtotal</i>	10,838	20.4%	90,986	-2.5%	9,004	93,306	11,170	117,025
19	Total Fixed Route	75,530	9.7%	662,097	3.6%	68,840	639,381	75,556	716,093
Paratransit									
20	TMTA Operated	1,823	-1.3%	15,911	7.8%	1,847	14,758	1,808	14,912
21	<i>Ambulatory</i>	354	-33.8%	3,618	-3.2%	535	3,739	509	3,178
22	<i>Wheelchair</i>	1,250	8.7%	10,417	8.8%	1,150	9,576	1,157	10,364
23	<i>PCA</i>	219	35.2%	1,876	30.0%	162	1,443	142	1,370
24	Taxi Service	1,572	19.0%	12,830	2.2%	1,321	12,557	1,430	14,811
25	<i>Ambulatory</i>	1,318	20.0%	10,798	2.7%	1,098	10,515	1,370	13,909
26	<i>Wheelchair</i>	179	6.5%	1,470	-1.1%	168	1,487	0	0
27	<i>PCA</i>	75	36.4%	562	1.3%	55	555	60	902
28	Total Paratransit	3,395	7.2%	28,741	5.2%	3,168	27,315	3,238	29,723
Revenue Hours									
29	Fixed Route	4,249	1.4%	37,379	0.5%	4,192	37,207	4,192	38,234
30	TMTA Paratransit	758	-2.4%	6,615	-2.5%	777	6,783	792	6,379
31	Taxi Paratransit	451	15.6%	3,940	7.3%	390	3,672	500	4,726
32	Total Revenue Hours	5,458	1.8%	47,934	0.6%	5,359	47,662	5,484	49,339
Revenue Miles									
33	Fixed Route	66,357	1.4%	583,679	0.0%	65,437	583,679	65,437	590,386
34	TMTA Paratransit	10,759	-1.2%	91,649	1.9%	10,888	89,977	11,162	86,288
35	Taxi Paratransit	6,546	14.2%	54,032	2.4%	5,730	52,769	7,074	68,718
36	Total Revenue Miles	83,662	2.0%	729,360	0.4%	82,055	726,425	83,673	745,392
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	14.2	1.3%			14.0		14.1	
39	Taxi Paratransit	14.5	-1.2%			14.7		14.1	
Microtransit									
40	Completed Boardings	147.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	2.3	miles						
43	Mean Wait Time	7.0	min						
44	Bookings from Mobile App	76.9	%						
45	Bookings from Rider App	0.0	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2026 – March 31st, 2026

MOD Timeline:



Service Information:

	Jan	Feb	Mar
Number of Completed Rides	155	149	147
Average Number of Passengers Per Service Day	5.96	6.20	5.65
Average Passenger Boardings Per Service Hour	0.16	0.16	0.15
Median Wait Time (minute)	7.1	6.85	6.33
Average Number of Requests Per Rider	5.17	5.14	6.39
Total Number of Registered Accounts*	3,344	3,397	3,440
Active Users	30	29	23
Percentage of Rides Requested Via MOD App - Smartphone	74%	78%	77%

Percentage of Rides Requested Via MOD App – Web	1%	1%	0%
Percentage of Rides Requested Via Call to Scheduling	25%	21%	23%
Percentage Paying with Cash	45%	36%	38%
Percentage Paying with Credit Card	55%	64%	62%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Echo Ridge - 13 Shawnee Lake Apartments - 12 Walmart East - 12 Walmart South - 11 Highland Park Townhomes - 9</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart East - 22 Walmart South - 14 Residence - 8 Echo Ridge - 7 Dillons East - 7</p>
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