



## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	December 15, 2025 Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of November 2025
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

 Passengers, Hours and Miles  
 FY2025

**Ridership Table**

		Oct 2025	% Change	FY2025 To Date	% Change	Oct 2024	FY2025 To Date	Oct 2023	FY2024 To Date
<b><u>Passengers</u></b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,639	-7.0%	125,995	255.8%	9,292	35,410	8,537	16,406
2	Adult 24 Hr	13,925	-2.0%	205,238	282.7%	14,210	53,632	15,020	86,049
3	Annual	0	-100.0%	22,500	288.1%	1,551	5,798	1,482	1,506
4	Full Fare Subtotal	22,564	-9.9%	353,733	273.0%	25,053	94,840	25,039	103,961
5	Reduced	15,232	7.2%	208,602	283.8%	14,204	54,357	13,910	88,967
6	24Hr Reduced	19,772	10.5%	271,900	306.0%	17,892	66,975	16,302	25,760
7	Reduced Subtotal	35,004	9.1%	480,502	296.0%	32,096	121,332	30,212	114,727
8	Student	8,374	-14.8%	117,599	267.4%	9,826	32,009	8,862	43,333
9	Student 24Hr	343	14.3%	2,827	273.9%	300	756	557	7,094
10	Student Subtotal	8,717	-13.9%	120,426	267.5%	10,126	32,765	9,419	50,427
11	Washburn	3,432	-1.7%	40,578	254.6%	3,492	11,442	3,057	18,681
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	353,733	273.0%	0	94,840	0	80,513
16	Freedom Pass	13	-59.4%	168	127.0%	32	74	382	1,667
17	Other Non-Rev (includes ride-through)	9,747	-10.9%	143,453	266.9%	10,942	39,101	9,236	55,240
18	Non-Revenue Subtotal	9,760	-11.1%	154,529	267.2%	10,974	42,081	9,618	57,670
19	Total Fixed Route	79,477	-2.8%	1,149,768	280.1%	81,741	302,460	77,345	345,466
Paratransit									
20	TMTA Operated	1,916	-5.8%	27,898	336.7%	2,035	6,388	1,679	6,674
21	Ambulatory	488	8.4%	6,831	337.9%	450	1,560	271	1,120
22	Wheelchair	1,208	-12.3%	18,147	334.2%	1,377	4,179	1,219	4,832
23	PCA	220	5.8%	2,920	349.9%	208	649	189	722
24	Taxi Service	1,476	-8.0%	23,003	257.3%	1,604	6,438	1,799	7,339
25	Ambulatory	1,267	-5.2%	19,264	252.7%	1,336	5,462	1,743	6,708
26	Wheelchair	142	-25.3%	2,688	279.7%	190	708	0	0
27	PCA	67	-14.1%	1,051	292.2%	78	268	56	631
28	Total Paratransit	3,392	-6.8%	50,901	296.9%	3,639	12,826	3,478	14,013
Revenue Hours									
29	Fixed Route	4,421	0.0%	66,662	289.6%	4,421	17,110	4,249	17,621
30	TMTA Paratransit	787	-6.6%	12,203	282.9%	843	3,187	709	2,691
31	Taxi Paratransit	435	-11.0%	6,844	260.2%	489	1,900	591	2,285
32	Total Revenue Hours	5,643	-1.9%	85,709	286.1%	5,753	22,197	5,549	22,597
Revenue Miles									
33	Fixed Route	69,051	0.0%	1,043,645	286.7%	69,051	269,897	66,357	268,522
34	TMTA Paratransit	10,851	-2.2%	163,145	287.2%	11,100	42,138	8,741	38,264
35	Taxi Paratransit	6,241	-8.2%	96,527	252.6%	6,798	27,378	8,580	33,807
36	Total Revenue Miles	86,143	-0.9%	1,303,317	284.0%	86,949	339,413	83,678	340,593
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	13.8	4.7%			13.2		12.3	
39	Taxi Paratransit	14.3	3.2%			13.9		14.5	
Microtransit									
40	Completed Boardings	162.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	1.9	miles						
43	Mean Wait Time	7.3	min						
44	Bookings from Mobile App	64.8	%						
45	Bookings from Rider App	1.2	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

January 1st, 2025 – November 30th, 2025

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graph LR; A[1/30/2023  
MOD  
Launched] --> B[3/27/23 Credit  
Card  
Payments via  
MOD App  
Begin]
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1/30/2023  
MOD  
Launched

3/27/23 Credit  
Card  
Payments via  
MOD App  
Begin

[illegible]

<b>Percentage of Rides Requested Via MOD App – Web</b>	9%	12%	8%	4%	2%	4%	5%	1%	1%	1%	1%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	16%	24%	21%	23%	26%	29%	32%	35%	45%	34%	29%
<b>Percentage Paying with Cash</b>	52%	54%	57%	56%	58%	60%	58%	65%	63%	56%	58%
<b>Percentage Paying with Credit Card</b>	48%	46%	43%	44%	42%	40%	42%	35%	37%	44%	42%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Walmart East - 21	Walmart East - 28
Shawnee Lake Apartments - 9	Walmart South - 14
Residence (Echo Ridge) - 9	Dillons East - 11
Residence - 9	I Care - 10
Dillons East - 7	Mission Towers Apartments - 7