

RFB TO-21-05
QSS Digital Signage
Questions and Answers #2
October 12, 2020

- Q1. Can the proposer suggest that the digital display products they propose are rated for 5-year usage and proposer can show that they have capabilities and references of supporting digital signage for 10 years plus?
- A1. **Yes. All hardware and equipment, excluding consumable material, must be certified to have a five-year minimum service life to withstand all weather-related elements. Ten-year service life is not required.**
- Q2. Is there a preference of size of the interior displays if LCD? Please be specific on what size, orientation and location of where the signs would be installed.
- A2. **Each display unit will need to exhibit text information in such a way as to be Americans with Disabilities Act (ADA) compliant based on display, size, location, and text sizes. Please see Addendum 1 for interior and exterior display unit locations.**
- Q3. Is there more defined information on where the interior and exterior signs would be installed? Is there power and networking cable available at each display unit location or is this an item that the installer would have in their scope?
- A3. **Yes. Please see Addendum 1 for interior and exterior display unit locations. Power is available at some display unit locations but not all. Installer will be responsible for running power workload on As-Built Plans. See pages 3-10.**
- Q4. Where is the CMS application to be installed? Is the CMS to be on premise and who is responsible for the computer and networking of the digital display system?
- A4. **Given the requirement for the CMS to be accessible from mobile devices, Topeka Metro expects a cloud-based CMS solution.**
- Q5. Is Topeka Metro intending to supply the content layouts to be displayed?
- A5. **Topeka Metro will display web pages, text from data feeds, and announcements. Topeka Metro will provide the text, pictures, content, etc. The CMS should handle the layout.**

- Q6. There is only mention of what Metro bus data is available from the DoubleMap CAD system. To make assurances that our CMS application can accommodate the request, we would need more information and sample data of the bus information that would be needed for the CMS to consume and display on the signs. Can this be made available?
- A6. **Topeka Metro will work with DoubleMap to make this data available.**
- Q7. What is the anticipated award date after RFP due date?
- A7. **Within three months of the Bid Deadline of October 29, 2020.**
- Q8. Is there an expected completion date of the project?
- A8. **By June 30, 2021. Please enter the estimated start and complete dates on the Price Quote Form.**
- Q9. Is there a way a prospect looking at this RFP be alerted of a new addendum on this project? Or does it require to look at the Metro RFP webpage manually? Is there a pre bid meeting sign-in sheet and plan holders list that can be made available to we can see on who we can team up with the provide a competitive proposal?
- A9. **Prospective bidders who have supplied Topeka Metro with their contact information will be notified when anything is posted to our website regarding this project. The contact information for any Pre-Bid Meetings attendees either in person or via Zoom will be posted to our website.**
- Q10. Is Topeka Metro interested in a proposal without the installation scope? Signs and CMS with technical support to establish the digital display system.
- A10. **No.**
- Q11. Will kiosks need audio announcements for arrival notifications and/or schedule notifications?
- A11. **Kiosks do not need to be interactive and do not need to be verbal.**

