



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	December 18, 2023, Board Report
CONTACT	Richard Appelhanz
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of November, 2023.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2024

Ridership Table

		Nov 2023	% Change	FY2023 To Date	% Change	Nov 2022	FY2022 To Date	Nov 2021	FY2021 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,356	250.8%	24,762	103.4%	2,382	12,172	2,342	12,222
2	Adult 24 Hr	13,365	-28.9%	99,414	-4.3%	18,791	103,895	15,644	83,539
3	Annual	1,317	-	2,823	14015.0%	0	20	0	3
4	<i>Full Fare Subtotal</i>	23,038	8.8%	126,999	9.4%	21,173	116,087	17,986	95,764
5	Reduced	13,472	-32.9%	102,439	-8.1%	20,085	111,440	12,749	65,716
6	24Hr Reduced	15,023	470.1%	40,783	188.0%	2,635	14,160	14	6,466
7	<i>Reduced Subtotal</i>	28,495	25.4%	143,222	14.0%	22,720	125,600	12,763	72,182
8	Student	8,707	116.9%	52,040	90.8%	4,015	27,274	3,954	29,494
9	Student 24Hr	391	-	7,485	1173.0%	0	588	13,692	32,986
10	<i>Student Subtotal</i>	9,098	126.6%	59,525	113.6%	4,015	27,862	17,646	62,480
11	Washburn	2,380	-53.1%	21,061	-22.6%	5,079	27,219	5,505	26,738
12	City Employees	0	-100.0%	0	-100.0%	11	11	9	9
13	Flex	0	-100.0%	0	-100.0%	17	110	16	142
14									
15	Promotions	0	-100%	103,551	470586.4%	3	22	33	97
16	Freedom Pass	304	-7.0%	1,971	-0.4%	327	1,978	405	2,044
17	Other Non-Rev (<i>includes ride-through</i>)	12,325	-24.1%	67,565	-5.1%	16,235	71,200	8,819	31,726
18	<i>Non-Revenue Subtotal</i>	12,629	-23.8%	71,029	-3.0%	16,565	73,200	9,257	33,867
19	Total Fixed Route	75,640	8.7%	421,836	14.0%	69,569	370,078	63,173	291,173
Paratransit									
20	TMTA Operated	1,469	2.7%	8,143	17.2%	1,431	6,945	1,253	6,315
21	<i>Ambulatory</i>	259	-25.1%	1,379	-5.7%	346	1,462	287	1,101
22	<i>Wheelchair</i>	1,070	13.2%	5,902	23.0%	945	4,800	823	4,458
23	<i>PCA</i>	140	0.0%	862	26.2%	140	683	143	756
24	Taxi Service	1,807	-19.1%	10,126	-7.0%	2,233	10,885	2,040	11,266
25	<i>Ambulatory</i>	1,542	-13.6%	8,250	-1.8%	1,785	8,403	1,715	9,597
26	<i>Wheelchair</i>	211	35.3%	1,191	27.5%	156	934	0	0
27	<i>PCA</i>	54	-81.5%	685	-55.7%	292	1,548	325	1,669
28	Total Paratransit	3,276	-10.6%	18,269	2.5%	3,664	17,830	3,293	17,581
Revenue Hours									
29	Fixed Route	3,372	-25.7%	19,584	-12.4%	4,539	22,351	4,287	22,134
30	TMTA Paratransit	635	10.8%	3,326	16.9%	573	2,845	544	2,827
31	Taxi Paratransit	529	-1.5%	2,814	2.7%	537	2,740	539	539
32	Total Revenue Hours	4,536	-19.7%	25,724	-7.9%	5,649	27,936	5,370	25,500
Revenue Miles									
33	Fixed Route	49,992	-25.9%	291,171	-12.6%	67,453	332,967	64,027	330,378
34	TMTA Paratransit	8,234	6.9%	46,498	19.2%	7,705	39,001	6,738	34,436
35	Taxi Paratransit	7,516	-5.1%	41,323	2.4%	7,920	40,364	8,112	42,292
36	Total Revenue Miles	65,742	-20.9%	378,992	-8.1%	83,078	412,332	78,877	407,106
Speed MPH									
37	Fixed Route	14.8	-0.2%			14.9		14.9	
38	TMTA Paratransit	13.0	-3.6%			13.4		12.4	
39	Taxi Paratransit	14.2	-3.7%			14.7		15.1	
Microtransit									
40	Completed Boardings	561.0							
41	Avg Boardings per Service Hou	1.8							
42	Avg Travel Distance	1.8 miles							
43	Mean Wait Time	8.3 min							
44	Bookings from Mobile App	72.0 %							
45	Bookings from Rider App	12.5 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

Percentage of Rides Requested Via Call to Scheduling	35%	40%	41%	20%	31%	23%	16%	16%	8%	16%
Percentage Paying with Cash	100%	84%	63%	53%	34%	56%	54%	47%	64%	56%
Percentage Paying with Credit Card	N/A	16%	37%	47%	66%	44%	46%	53%	36%	44%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Walmart East-52 Highland Hills South Apartments-25 Residence-21 Topeka Housing Authority-19 Residence-16</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart East-39 Walmart South-33 Dillons East-23 Residence-23 McDonald's (29th and California)-23</p>
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