



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	January 20, 2026 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of December 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

 Passengers, Hours and Miles
 FY2025

Ridership Table

		Dec 2025	% Change	FY2025 To Date	% Change	Dec 2024	FY2025 To Date	Dec 2023	FY2024 To Date
<u>Passengers</u>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	9,282	29.7%	142,198	187.6%	7,154	49,439	8,261	33,023
2	Adult 24 Hr	13,384	8.8%	230,248	195.2%	12,306	77,991	12,514	111,928
3	Annual	0	-100.0%	22,500	163.1%	1,500	8,553	1,238	4,061
4	Full Fare Subtotal	22,666	8.1%	394,946	190.4%	20,960	135,983	22,013	149,012
5	Reduced	13,593	11.2%	234,321	197.1%	12,226	78,865	12,691	115,130
6	24Hr Reduced	18,528	12.9%	306,113	209.9%	16,415	98,790	14,660	55,443
7	Reduced Subtotal	32,121	12.2%	540,434	204.2%	28,641	177,655	27,351	170,573
8	Student	6,361	-12.5%	130,721	175.5%	7,271	47,447	5,912	57,952
9	Student 24Hr	250	-33.2%	3,445	136.4%	374	1,457	297	7,782
10	Student Subtotal	6,611	-13.5%	134,166	174.3%	7,645	48,904	6,209	65,734
11	Washburn	2,453	7.4%	45,350	177.0%	2,285	16,371	2,054	23,115
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	394,946	190.4%	0	135,983	0	125,564
16	Freedom Pass	0	-100.0%	172	67.0%	11	103	265	2,236
17	Other Non-Rev (includes ride-through)	9,658	5.3%	164,622	171.6%	9,170	60,622	9,516	77,081
18	Non-Revenue Subtotal	9,658	5.2%	177,124	172.3%	9,181	65,044	9,781	81,503
19	Total Fixed Route	73,509	7.0%	1,292,020	191.0%	68,712	443,957	67,408	489,937
Paratransit									
20	TMTA Operated	1,760	0.0%	31,230	215.6%	1,760	9,894	1,512	9,655
21	Ambulatory	441	8.4%	7,654	220.9%	407	2,385	355	1,734
22	Wheelchair	1,110	-5.3%	20,264	210.4%	1,172	6,528	1,031	6,933
23	PCA	209	15.5%	3,312	237.6%	181	981	126	988
24	Taxi Service	1,393	1.8%	25,615	181.1%	1,368	9,113	1,394	10,329
25	Ambulatory	1,195	8.0%	21,467	180.7%	1,106	7,647	1,351	9,601
26	Wheelchair	137	-22.6%	2,967	181.5%	177	1,054	0	0
27	PCA	61	-28.2%	1,181	186.7%	85	412	43	728
28	Total Paratransit	3,153	0.8%	56,845	199.1%	3,128	19,007	2,906	19,984
Revenue Hours									
29	Fixed Route	4,249	4.2%	74,758	196.6%	4,077	25,206	4,020	25,717
30	TMTA Paratransit	761	2.6%	13,613	190.9%	742	4,680	696	4,022
31	Taxi Paratransit	419	8.3%	7,604	185.1%	387	2,667	451	3,265
32	Total Revenue Hours	5,429	4.3%	95,975	194.8%	5,206	32,553	5,167	33,004
Revenue Miles									
33	Fixed Route	66,357	4.2%	1,170,052	195.2%	63,664	396,303	62,743	394,928
34	TMTA Paratransit	9,949	2.3%	183,068	196.3%	9,728	61,782	8,663	55,161
35	Taxi Paratransit	5,865	6.4%	107,329	179.8%	5,511	38,364	6,898	48,221
36	Total Revenue Miles	82,171	4.1%	1,460,449	194.2%	78,903	496,449	78,304	498,310
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	13.1	-0.3%			13.1		12.4	
39	Taxi Paratransit	14.0	-1.7%			14.2		15.3	
Microtransit									
40	Completed Boardings	171.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	2.2	miles						
43	Mean Wait Time	10.0	min						
44	Bookings from Mobile App	66.7	%						
45	Bookings from Rider App	2.3	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

January 1st, 2025 – December 31st, 2025

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graph LR; A[1/30/2023  
MOD  
Launched] --> B[3/27/23 Credit  
Card  
Payments via  
MOD App  
Begin]
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1/30/2023
MOD
Launched

3/27/23 Credit
Card
Payments via
MOD App
Begin

[illegible]

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%	4%	2%	4%	5%	1%	1%	1%	1%	2%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%	23%	26%	29%	32%	35%	45%	34%	29%	31%
Percentage Paying with Cash	52%	54%	57%	56%	58%	60%	58%	65%	63%	56%	58%	54%
Percentage Paying with Credit Card	48%	46%	43%	44%	42%	40%	42%	35%	37%	44%	42%	46%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 22	Walmart East - 34
Dillons East - 14	Dillons East - 15
Shawnee Lake Apartments - 12	Walmart South - 10
Mission Towers Apartments - 9	Mission Towers Apartments - 9
Walmart South - 5	SENT - 5