



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

| | |
|---|--|
| ITEM | January 20, 2026 Board Report |
| CONTACT | Jessica Moberly |
| RECOMMENDATION | Maintain awareness of changes in ridership |
| SUMMARY | Ridership reports for the month of December 2025 |
| FISCAL IMPACT (Current and Future) | N/A |
| PRIORITY/GOAL | N/A |
| ATTACHMENTS | Planning Combined Report |

Topeka Metropolitan Transit Authority
 Passengers, Hours and Miles
 FY2025

Ridership Table

| | Dec 2025 | % Change | FY2025 To Date | % Change | Dec 2024 | FY2025 To Date | Dec 2023 | FY2024 To Date | |
|----------------------|--|-----------|----------------|-----------|----------|----------------|----------|----------------|---------|
| Passengers | | | | | | | | | |
| Fixed Route | | | | | | | | | |
| Line # | | | | | | | | | |
| 1 | Adult 1 & 10 Ride, 31 Day | 9,282 | 29.7% | 142,198 | 187.6% | 7,154 | 49,439 | 8,261 | 33,023 |
| 2 | Adult 24 Hr | 13,384 | 8.8% | 230,248 | 195.2% | 12,306 | 77,991 | 12,514 | 111,928 |
| 3 | Annual | 0 | -100.0% | 22,500 | 163.1% | 1,500 | 8,553 | 1,238 | 4,061 |
| 4 | <i>Full Fare Subtotal</i> | 22,666 | 8.1% | 394,946 | 190.4% | 20,960 | 135,983 | 22,013 | 149,012 |
| 5 | Reduced | 13,593 | 11.2% | 234,321 | 197.1% | 12,226 | 78,865 | 12,691 | 115,130 |
| 6 | 24Hr Reduced | 18,528 | 12.9% | 306,113 | 209.9% | 16,415 | 98,790 | 14,660 | 55,443 |
| 7 | <i>Reduced Subtotal</i> | 32,121 | 12.2% | 540,434 | 204.2% | 28,641 | 177,655 | 27,351 | 170,573 |
| 8 | Student | 6,361 | -12.5% | 130,721 | 175.5% | 7,271 | 47,447 | 5,912 | 57,952 |
| 9 | Student 24Hr | 250 | -33.2% | 3,445 | 136.4% | 374 | 1,457 | 297 | 7,782 |
| 10 | <i>Student Subtotal</i> | 6,611 | -13.5% | 134,166 | 174.3% | 7,645 | 48,904 | 6,209 | 65,734 |
| 11 | Washburn | 2,453 | 7.4% | 45,350 | 177.0% | 2,285 | 16,371 | 2,054 | 23,115 |
| 12 | City Employees | 0 | - | 0 | - | 0 | 0 | 0 | 0 |
| 13 | Flex | 0 | #DIV/0! | 0 | #DIV/0! | 0 | 0 | 0 | 0 |
| 14 | | | | | | | | | |
| 15 | Promotions | 0 | #DIV/0! | 394,946 | 190.4% | 0 | 135,983 | 0 | 125,564 |
| 16 | Freedom Pass | 0 | -100.0% | 172 | 67.0% | 11 | 103 | 265 | 2,236 |
| 17 | Other Non-Rev (<i>includes ride-through</i>) | 9,658 | 5.3% | 164,622 | 171.6% | 9,170 | 60,622 | 9,516 | 77,081 |
| 18 | <i>Non-Revenue Subtotal</i> | 9,658 | 5.2% | 177,124 | 172.3% | 9,181 | 65,044 | 9,781 | 81,503 |
| 19 | Total Fixed Route | 73,509 | 7.0% | 1,292,020 | 191.0% | 68,712 | 443,957 | 67,408 | 489,937 |
| Paratransit | | | | | | | | | |
| 20 | TMTA Operated | 1,760 | 0.0% | 31,230 | 215.6% | 1,760 | 9,894 | 1,512 | 9,655 |
| 21 | <i>Ambulatory</i> | 441 | 8.4% | 7,654 | 220.9% | 407 | 2,385 | 355 | 1,734 |
| 22 | <i>Wheelchair</i> | 1,110 | -5.3% | 20,264 | 210.4% | 1,172 | 6,528 | 1,031 | 6,933 |
| 23 | <i>PCA</i> | 209 | 15.5% | 3,312 | 237.6% | 181 | 981 | 126 | 988 |
| 24 | Taxi Service | 1,393 | 1.8% | 25,615 | 181.1% | 1,368 | 9,113 | 1,394 | 10,329 |
| 25 | <i>Ambulatory</i> | 1,195 | 8.0% | 21,467 | 180.7% | 1,106 | 7,647 | 1,351 | 9,601 |
| 26 | <i>Wheelchair</i> | 137 | -22.6% | 2,967 | 181.5% | 177 | 1,054 | 0 | 0 |
| 27 | <i>PCA</i> | 61 | -28.2% | 1,181 | 186.7% | 85 | 412 | 43 | 728 |
| 28 | Total Paratransit | 3,153 | 0.8% | 56,845 | 199.1% | 3,128 | 19,007 | 2,906 | 19,984 |
| Revenue Hours | | | | | | | | | |
| 29 | Fixed Route | 4,249 | 4.2% | 74,758 | 196.6% | 4,077 | 25,206 | 4,020 | 25,717 |
| 30 | TMTA Paratransit | 761 | 2.6% | 13,613 | 190.9% | 742 | 4,680 | 696 | 4,022 |
| 31 | Taxi Paratransit | 419 | 8.3% | 7,604 | 185.1% | 387 | 2,667 | 451 | 3,265 |
| 32 | Total Revenue Hours | 5,429 | 4.3% | 95,975 | 194.8% | 5,206 | 32,553 | 5,167 | 33,004 |
| Revenue Miles | | | | | | | | | |
| 33 | Fixed Route | 66,357 | 4.2% | 1,170,052 | 195.2% | 63,664 | 396,303 | 62,743 | 394,928 |
| 34 | TMTA Paratransit | 9,949 | 2.3% | 183,068 | 196.3% | 9,728 | 61,782 | 8,663 | 55,161 |
| 35 | Taxi Paratransit | 5,865 | 6.4% | 107,329 | 179.8% | 5,511 | 38,364 | 6,898 | 48,221 |
| 36 | Total Revenue Miles | 82,171 | 4.1% | 1,460,449 | 194.2% | 78,903 | 496,449 | 78,304 | 498,310 |
| Speed MPH | | | | | | | | | |
| 37 | Fixed Route | 15.6 | 0.0% | | | 15.6 | | 15.6 | |
| 38 | TMTA Paratransit | 13.1 | -0.3% | | | 13.1 | | 12.4 | |
| 39 | Taxi Paratransit | 14.0 | -1.7% | | | 14.2 | | 15.3 | |
| Microtransit | | | | | | | | | |
| 40 | Completed Boardings | 171.0 | | | | | | | |
| 41 | Avg Boardings per Service Hour | 0.2 | | | | | | | |
| 42 | Avg Travel Distance | 2.2 miles | | | | | | | |
| 43 | Mean Wait Time | 10.0 min | | | | | | | |
| 44 | Bookings from Mobile App | 66.7 % | | | | | | | |
| 45 | Bookings from Rider App | 2.3 % | | | | | | | |

| | | |
|---------------|---------------------------|---|
| Key | Adult 1 & 10 Ride, 31 Day | Adult 1 Ride, Adult 10 Ride, Adult 31 Day |
| Adult 24 Hr | | 24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass |
| Annual | | Annual Pass |
| Reduced | | Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride |
| 24 Hr Reduced | | 24 Hr Reduced |
| Student | | High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free |
| Student 24 Hr | | 24 Hour Student |
| Washburn | | Washburn Tech, Washburn University |
| Other Non-Rev | | Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride |

MOD Metrics

January 1st, 2025 – December 31st, 2025

MOD Timeline:



Service Information:

| | | | | | | | | | | | | |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Percentage of Rides Requested Via MOD App – Web | 9% | 12% | 8% | 4% | 2% | 4% | 5% | 1% | 1% | 1% | 1% | 2% |
| | | | | | | | | | | | | |
| Percentage of Rides Requested Via Call to Scheduling | 16% | 24% | 21% | 23% | 26% | 29% | 32% | 35% | 45% | 34% | 29% | 31% |
| Percentage Paying with Cash | 52% | 54% | 57% | 56% | 58% | 60% | 58% | 65% | 63% | 56% | 58% | 54% |
| Percentage Paying with Credit Card | 48% | 46% | 43% | 44% | 42% | 40% | 42% | 35% | 37% | 44% | 42% | 46% |

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

| <u>Top 5 Pick Up Locations:</u> | <u>Top 5 Drop Off Locations:</u> |
|--|---|
| Walmart East - 22 | Walmart East - 34 |
| Dillons East - 14 | Dillons East - 15 |
| Shawnee Lake Apartments - 12 | Walmart South - 10 |
| Mission Towers Apartments - 9 | Mission Towers Apartments - 9 |
| Walmart South - 5 | SENT - 5 |