

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	May 18, 2026 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of April 2026
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2026

Ridership Table

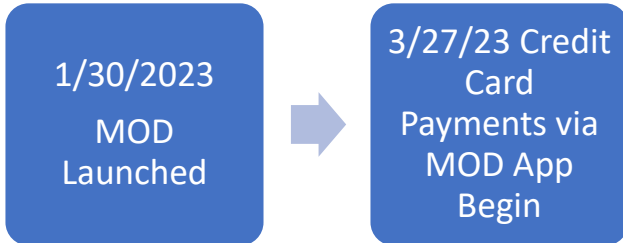
		Apr 2026	% Change	FY2026 To Date	% Change	Apr 2025	FY2026 To Date	Apr 2024	FY2025 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	10,464	34.5%	89,708	15.2%	7,782	77,862	9,783	68,660
2	Adult 24 Hr	13,158	3.8%	128,054	0.2%	12,671	127,857	13,870	165,894
3	Annual	0	-100.0%	4,670	-68.2%	1,726	14,702	1,244	8,998
4	<i>Full Fare Subtotal</i>	23,622	6.5%	222,432	0.9%	22,179	220,421	24,897	243,552
5	Reduced	14,202	2.4%	134,621	6.0%	13,863	127,032	14,143	170,970
6	24Hr Reduced	18,648	10.3%	181,962	13.0%	16,901	161,035	17,112	121,895
7	<i>Reduced Subtotal</i>	32,850	6.8%	316,583	9.9%	30,764	288,067	31,255	292,865
8	Student	6,632	-14.8%	68,461	-5.9%	7,787	72,742	8,498	88,136
9	Student 24Hr	186	46.5%	2,118	-4.1%	127	2,208	440	9,180
10	<i>Student Subtotal</i>	6,818	-13.8%	70,579	-5.8%	7,914	74,950	8,938	97,316
11	Washburn	3,433	59.9%	28,240	10.1%	2,147	25,641	2,590	33,015
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	222,432	0.9%	0	220,421	0	220,104
16	Freedom Pass	0	-100.0%	175	31.6%	2	133	324	3,453
17	Other Non-Rev (<i>includes ride-through</i>)	9,797	22.9%	94,649	-0.2%	7,971	94,870	9,792	119,314
18	<i>Non-Revenue Subtotal</i>	9,797	22.9%	101,518	-0.4%	7,973	101,964	10,116	127,910
19	Total Fixed Route	76,520	7.8%	739,352	4.0%	70,977	711,043	77,796	794,658
Paratransit									
20	TMTA Operated	1,717	-14.3%	17,628	5.2%	2,003	16,761	1,866	16,778
21	<i>Ambulatory</i>	349	-34.3%	3,967	-7.1%	531	4,270	548	3,726
22	<i>Wheelchair</i>	1,157	-8.8%	11,574	6.7%	1,268	10,844	1,195	11,559
23	<i>PCA</i>	211	3.4%	2,087	26.7%	204	1,647	123	1,493
24	Taxi Service	1,532	-2.0%	14,362	1.7%	1,563	14,120	1,509	16,320
25	<i>Ambulatory</i>	1,288	-0.1%	12,086	2.4%	1,289	11,804	1,467	15,376
26	<i>Wheelchair</i>	174	-2.2%	1,644	-1.3%	178	1,665	0	0
27	<i>PCA</i>	70	-27.1%	632	-2.9%	96	651	42	944
28	Total Paratransit	3,249	-8.9%	31,990	3.6%	3,566	30,881	3,375	33,098
Revenue Hours									
29	Fixed Route	4,249	0.0%	41,628	0.4%	4,249	41,455	4,249	42,483
30	TMTA Paratransit	718	-13.5%	7,333	-3.7%	830	7,613	829	7,208
31	Taxi Paratransit	458	7.0%	4,398	7.3%	428	4,100	515	5,241
32	Total Revenue Hours	5,425	-1.5%	53,359	0.4%	5,507	53,168	5,593	54,932
Revenue Miles									
33	Fixed Route	66,357	0.0%	650,036	0.0%	66,357	650,036	66,357	656,743
34	TMTA Paratransit	10,279	-7.8%	101,928	0.8%	11,148	101,125	11,060	97,348
35	Taxi Paratransit	6,547	0.8%	60,579	2.2%	6,494	59,263	7,368	76,086
36	Total Revenue Miles	83,183	-1.0%	812,543	0.3%	83,999	810,424	84,785	830,177
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	14.3	6.6%			13.4		13.3	
39	Taxi Paratransit	14.3	-5.8%			15.2		14.3	
Microtransit									
40	Completed Boardings	126.0							
41	Avg Boardings per Service Hou	0.1							
42	Avg Travel Distance	2.0 miles							
43	Mean Wait Time	8.0 min							
44	Bookings from Mobile App	73.8 %							
45	Bookings from Rider App	0.0 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2026 – April 30th, 2026

MOD Timeline:



Service Information:

	Jan	Feb	Mar	Apr
Number of Completed Rides	155	149	147	126
Average Number of Passengers Per Service Day	5.96	6.20	5.65	4.84
Average Passenger Boardings Per Service Hour	0.16	0.16	0.15	0.13
Median Wait Time (minute)	7.1	6.85	6.33	6.98
Average Number of Requests Per Rider	5.17	5.14	6.39	4.85
Total Number of Registered Accounts*	3,344	3,397	3,440	3,481
Active Users	30	29	23	26
Percentage of Rides Requested Via MOD App - Smartphone	74%	78%	77%	74%

Percentage of Rides Requested Via MOD App – Web	1%	1%	0%	0%
Percentage of Rides Requested Via Call to Scheduling	25%	21%	23%	26%
Percentage Paying with Cash	45%	36%	38%	37%
Percentage Paying with Credit Card	55%	64%	62%	63%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Walmart East - 25 Residence - 14 Shawnee Lake Apartments - 13 Highland Park Elementary - 7 Bellview Townhomes - 7</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart East - 20 Highland Park Elementary - 15 Shawnee Lakes Apartments - 10 Residence - 10 Residence - 7</p>
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