

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	May 19, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of April 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

 Passengers, Hours and Miles
 FY2025

Ridership Table

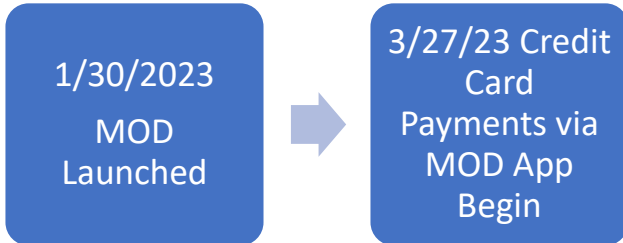
		Apr 2025	% Change	FY2025 To Date	% Change	Apr 2024	FY2025 To Date	Apr 2023	FY2024 To Date
<u>Passengers</u>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,782	-20.5%	77,862	13.4%	9,783	68,660	2,777	22,728
2	Adult 24 Hr	12,671	-8.6%	127,857	-22.9%	13,870	165,894	22,112	181,357
3	Annual	1,726	38.7%	14,702	63.4%	1,244	8,998	0	21
4	Full Fare Subtotal	22,179	-10.9%	220,421	-9.5%	24,897	243,552	24,889	204,106
5	Reduced	13,863	-2.0%	127,032	-25.7%	14,143	170,970	24,293	199,428
6	24Hr Reduced	16,901	-1.2%	161,035	32.1%	17,112	121,895	3,147	30,700
7	Reduced Subtotal	30,764	-1.6%	288,067	-1.6%	31,255	292,865	27,440	230,128
8	Student	7,787	-8.4%	72,742	-17.5%	8,498	88,136	4,812	44,576
9	Student 24Hr	127	-71.1%	2,208	-75.9%	440	9,180	1,961	6,360
10	Student Subtotal	7,914	-11.5%	74,950	-23.0%	8,938	97,316	6,773	50,936
11	Washburn	2,147	-17.1%	25,641	-22.3%	2,590	33,015	5,633	47,325
12	City Employees	0	-	0	-	0	0	11	11
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14	Promotions	0	#DIV/0!	220,421	0.1%	0	220,104	5	37
16	Freedom Pass	2	-99.4%	133	-96.1%	324	3,453	439	3,417
17	Other Non-Rev (includes ride-through)	7,971	-18.6%	94,870	-20.5%	9,792	119,314	14,650	126,512
18	Non-Revenue Subtotal	7,973	-21.2%	101,964	-20.3%	10,116	127,910	15,094	129,966
19	Total Fixed Route	70,977	-8.8%	711,043	-10.5%	77,796	794,658	79,829	662,578
Paratransit									
20	TMTA Operated	2,003	7.3%	16,761	-0.1%	1,866	16,778	1,617	14,864
21	Ambulatory	531	-3.1%	4,270	14.6%	548	3,726	323	3,274
22	Wheelchair	1,268	6.1%	10,844	-6.2%	1,195	11,559	1,104	9,980
23	PCA	204	65.9%	1,647	10.3%	123	1,493	190	1,610
24	Taxi Service	1,563	-6.2%	14,120	-22.2%	1,667	18,156	2,174	19,822
25	Ambulatory	1,289	-12.1%	11,804	-23.2%	1,467	15,376	1,919	16,933
26	Wheelchair	178	12.7%	1,665	-9.3%	158	1,836	0	0
27	PCA	96	128.6%	651	-31.0%	42	944	255	2,889
28	Total Paratransit	3,566	0.9%	30,881	-11.6%	3,533	34,934	3,791	34,686
<u>Revenue Hours</u>									
29	Fixed Route	4,249	0.0%	41,455	-2.4%	4,249	42,483	4,272	44,219
30	TMTA Paratransit	830	0.1%	7,613	5.6%	829	7,208	638	5,948
31	Taxi Paratransit	428	-16.9%	4,100	-21.8%	515	5,241	575	5,462
32	Total Revenue Hours	5,507	-1.5%	53,168	-3.2%	5,593	54,932	5,485	55,629
<u>Revenue Miles</u>									
33	Fixed Route	66,357	0.0%	650,036	-1.0%	66,357	656,743	63,738	660,058
34	TMTA Paratransit	11,148	0.8%	101,125	3.9%	11,060	97,348	8,526	82,581
35	Taxi Paratransit	6,494	-11.9%	59,263	-22.1%	7,368	76,086	8,495	81,195
36	Total Revenue Miles	83,999	-0.9%	810,424	-2.4%	84,785	830,177	80,759	823,834
<u>Speed MPH</u>									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.4	0.7%			13.3		13.4	
39	Taxi Paratransit	15.2	6.1%			14.3		14.8	
<u>Microtransit</u>									
40	Completed Boardings	908.0							
41	Avg Boardings per Service Hou	2.8							
42	Avg Travel Distance	2.4	miles						
43	Mean Wait Time	11.5	min						
44	Bookings from Mobile App	73.4	%						
45	Bookings from Rider App	3.5	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – April 30th, 2025

MOD Timeline:



Service Information:

	Jan	Feb	Mar	Apr
Number of Completed Rides	959	960	906	908
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76
Median Wait Time (minute)	10.83	10.57	9.58	9.03
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678
Active Users	98	104	114	97
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%	4%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%	23%
Percentage Paying with Cash	52%	54%	57%	56%
Percentage Paying with Credit Card	48%	46%	43%	44%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 89	Walmart East - 78
Dillons East - 49	Dillons East - 40
Mission Towers Apartments - 27	Wendy's - 37
Highland Park Townhomes - 27	Mission Towers Apartments - 30
KS Motor Carriers - 26	Highland Park Townhomes - 26