TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	September 15, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of August 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority
Passengers, Hours and Miles
FY2025

Ridership Table

Line #		Aug 2025	% Change	FY2025 To Date	% Change	Aug 2024	FY2025 To Date	Aug 2023	FY2024 To Date
	Passengers								
	Fixed Route								
1	Adult 1 & 10 Ride, 31 Day	8,832	-6.7%	109,424	510.8%	9,462	17,916	2,775	5,278
2	Adult 24 Hr	13,865	1.9%	178,171	557.8%	13,601	27,086	25,171	46,121
3	Annual	1,652	15.3%	20,928	637.9%	1,433	2,836	0	0
4	*Full Fare Subtotal*	24,349	-0.6%	308,523	544.9%	24,496	47,838	27,946	51,399
5	Reduced	13,499	-3.7%	179,867	560.5%	14,020	27,232	26,832	50,023
6	24Hr Reduced	18,231	10.3%	233,543	609.3%	16,526	32,925	3,367	6,283
7	*Reduced Subtotal*	31,730	3.9%	413,410	587.2%	30,546	60,157	30,199	56,306
8	Student	8,558	2.6%	101,105	699.0%	8,338	12,654	12,488	21,336
9	Student 24Hr	10	-94.7%	2,239	1097.3%	187	187	1,951	4,947
10	*Student Subtotal*	8,568	0.5%	103,344	704.8%	8,525	12,841	14,439	26,283
11	Washburn	2,686	-4.2%	33,866	612.7%	2,804	4,752	5,879	10,504
12	City Employees	0	-	0	-	0	0	11	11
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	308,523	544.9%	0	47,838	5	27,951
16	Freedom Pass	5	-68.8%	152	533.3%	16	24	472	901
17	Other Non-Rev *(includes ride-through)*	8,345	-17.7%	125,381	566.4%	10,140	18,816	16,382	30,053
18	*Non-Revenue Subtotal*	8,350	-17.8%	134,969	564.8%	10,156	20,302	16,859	30,964
19	Total Fixed Route	75,683	-1.1%	994,112	581.4%	76,527	145,890	95,322	175,456
	Paratransit								
20	TMTA Operated	1,769	-6.8%	24,244	553.1%	1,899	3,712	1,771	3,401
21	*Ambulatory*	327	-18.0%	5,949	662.7%	399	780	321	600
22	*Wheelchair*	1,241	-8.0%	15,794	495.8%	1,349	2,651	1,265	2,444
23	*PCA*	201	33.1%	2,501	790.0%	151	281	185	357
24	Taxi Service	1,598	-8.3%	20,123	497.7%	1,742	3,367	1,982	3,719
25	*Ambulatory*	1,294	-12.4%	16,804	480.9%	1,477	2,893	1,774	3,309
26	*Wheelchair*	238	16.1%	2,374	550.4%	205	365	0	0
27	*PCA*	66	10.0%	945	767.0%	60	109	208	410
28	Total Paratransit	3,367	-7.5%	44,367	526.7%	3,641	7,079	3,753	7,120
	Revenue Hours								
29	Fixed Route	4,192	-3.9%	58,164	575.3%	4,364	8,613	4,711	9,168
30	TMTA Paratransit	712	-12.2%	10,706	563.3%	811	1,614	717	1,332
31	Taxi Paratransit	646	23.8%	6,000	498.2%	522	1,003	596	1,122
32	Total Revenue Hours	5,550	-2.6%	74,870	566.7%	5,697	11,230	6,024	11,622
	Revenue Miles								
33	Fixed Route	65,437	-4.0%	910,931	564.0%	68,131	137,182	70,196	136,678
34	TMTA Paratransit	9,585	-10.7%	142,652	572.5%	10,734	21,213	12,339	20,996
35	Taxi Paratransit	6,782	-8.7%	84,329	475.7%	7,432	14,649	8,889	16,852
36	Total Revenue Miles	81,804	-5.2%	1,137,912	557.6%	86,297	173,044	91,424	174,526
	Speed MPH								
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.5	1.7%			13.2		17.2	
39	Taxi Paratransit	10.5	-26.3%			14.2		14.9	

Line #	**Microtransit**		
40	Completed Boardings	301.0	
41	Avg Boardings per Service Hou	0.3	
42	Avg Travel Distance	2.1	miles
43	Mean Wait Time	10.8	min
44	Bookings from Mobile App	64.5	%
45	Bookings from Rider App	0.7	%

Key		
	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – August 31st, 2025

MOD Timeline:

1/30/2023 MOD Launched → 3/27/23 Credit Card Payments via MOD App Begin

Service Information:

	Jan	Feb	Mar	Apr	May	June	July	Aug
Number of Completed Rides	959	960	906	908	909	854	847	301
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92	34.96	34.16	32.57	11.58
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76	2.78	2.7	2.57	0.32
Median Wait Time (minute)	10.83	10.57	9.58	9.03	8.73	8.95	8.58	7.92
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36	9.18	8.54	8.73	5.79
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678	2,763	2,843	2,939	3,043
Active Users	98	104	114	97	99	100	97	52
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%	72%	67%	63%	64%

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%	4%	2%	4%	5%	1%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%	23%	26%	29%	32%	35%
Percentage Paying with Cash	52%	54%	57%	56%	58%	60%	58%	65%
Percentage Paying with Credit Card	48%	46%	43%	44%	42%	40%	42%	35%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

Top 5 Pick Up Locations:	**Top 5 Drop Off Locations**:
Walmart East - 51	Walmart East - 77
Residence - 16	Residence - 17
Shawnee Lakes Apartments - 12	Walmart South - 17
Residence - 12	I Care Food Pantry - 11
Residence - 12	Residence - 11

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Board of Directors Meeting – Agenda Item

ITEM	Post the Transit Supportive Principles Mobility Design Manual RFP
CONTACT	Jessica Moberly
RECOMMENDATION	Approve
SUMMARY	Topeka Metro is seeking a consultant to assist in updating the 2018 Bus Stop Guidelines and expanding the document's content to illustrate transit supportive development principles and best practices in mobility design. The Transit Supportive Principles and Mobility Design Manual will build upon other guiding documents previously adopted by TMTA, the City of Topeka, and the Metropolitan Topeka Planning Organization. When finished, the document will illustrate best practices and create a toolkit to guide model development regulations that could be implemented along existing transit corridors.
FISCAL IMPACT (Current and Future)	The Metropolitan Topeka Planning Organization will fund this project with a budget of $190,000.00.
PRIORITY/GOAL	This project is a priority as Topeka Metro's bus stop guidelines do not currently include guidance for multimodal and complete streets considerations.
ATTACHMENTS	None.