

Comments, questions, concerns? Contact us!

QUINCY STREET STATION 820 SE Quincy Street

785-783-7000

topekametro.org

Follow us on social media! (1) (1) (1) (1)









TOPEKA METRO IMPORTANT INFORMATION

FARE OPTIONS:

	Cash	24-hr Pass	10-Ride Card	31-Day Pass
Full	\$2.00	\$4.00	\$18.00	\$50.00
Reduced Senior Disabled Medicare Income	\$1.00	\$2.00	\$9.00	\$35.00
Youth Ages 5-18	\$1.50	\$3.00	\$15.00	\$40.00

NOTE: Children under age 5 ride free when accompanied by a paying adult. Ages 5 & over pay.

ANNUAL BUS PASS: \$300

(For more details, visit https://www.topekametro.org/about-metro/fares)

QSS LOBBY HOURS

Monday-Friday: 6am-6pm

Saturday: 8am-6pm*

*Customer Service Window is not open on Satur<u>days</u>

Sunday: Closed

HOLIDAYS Closed/No Service

New Year's Day Labor Day Memorial Day Thanksgiving Independence Day Christmas

Limited Service

Martin Luther King, Jr. Day Thanksgiving Friday

CONTACT US

You can contact Topeka Metro in various ways:

Questions about a bus arrival, departure and other questions are best answered by calling Topeka Metro Customer Service at 785-783-7000 between the hours of 6 a.m. and 6 p.m. weekdays.

If you need to find out where to get on the bus, use the My Transit Ride tab at the top of our website to track in real-time a location and expected time of a bus. Another option is to call the automated phone line at 785-333-1113 with your bus stop number.

You can submit a comment at topekametro.org/about-metro/submit-a-comment, or email us at info@topekametro.org, or message us on Facebook Messenger. Please note that responses may not be immediate.

LOST & FOUND

Topeka Metro will strive to unite lost items on our buses or our property to their rightful owners. If you lose an item on the bus, call Customer Service at 785-783-7000 to report that your item is lost. Claimed items may be retrieved by coming to the customer service window at 820 SE Quincy Street. Identification will be required and individuals will be asked to provide a detailed description of the item.

Items that are turned into "Lost and Found" will be kept for a period of 3 weeks from the time they are received. Any bags with food items will be discarded at the end of the day and not be kept in lost and found. Soiled items will be discarded immediately.

HOW TO RIDE TOPEKA METRO!

ROUTE IDENTIFICATION

 All buses have signs on the front, above the windshield and on the curb side, near the front door. The sign displays the route name and number.

LOCATING A BUS STOP

- Passengers on the fixed-route system will be allowed to board or exit a vehicle at designated bus stops along the route.
- Topeka Metro's My Transit Ride has real-time bus tracking. Find it at the top of Topeka Metro's homepage of our website at <u>www.topekametro.org</u> to locate your bus.
- All bus stops have a sign, and some have a shelter or bench. For safety reasons, buses will not stop in active construction or roadwork areas to pick-up or dropoff passengers.
- Buses will also not pick-up or drop-off passengers within one block of the Quincy Street Station.

GETTING ON THE BUS

- Arrive at your bus stop prior to the posted time. Too early is better than being late and missing the bus.
- Have your fare or reduced fare ID ready upon boarding.
- Wave to get the attention of the bus operator so he/she knows you want to board.
- · Stand back from the curb when the bus is approaching.
- · Always board the bus through the front door.
- Alert the operator if you need to use the ramp to board the bus or if you need the bus kneeled. Kneeling the bus lowers the height of the first step. Please stand back while the ramp is being deployed.
- Upon boarding, put your fare in the farebox and take a seat immediately.
 Remain seated at all times.
- If you utilize a wheelchair or scooter, the operator is required to secure it prior to moving the bus. Seats and wheelchair locations at the front of the bus are priority seating for elderly and disabled passengers.
- If you have a bicycle, it is your responsibility to secure the bicycle on the exterior rack. Bicycles are not permitted inside the bus.

GETTING OFF THE BUS

- Pull the bell cord above the windows (or push the yellow call strip in the mobility securement area) about a half block prior to your desired stop.
- Remain seated and wait until the bus comes to a complete stop before attempting to exit.
- If you utilize a wheelchair or scooter, please do not remove the securements before the bus is stopped.
- Whenever possible, exit the bus by using the rear door allowing passengers to board through the front door.
- If you have a bicycle on the rack, do not forget to remove it. Remind the operator you will be removing your bike.
- After you exit, stand back from the curb or on the sidewalk until the bus has safely pulled away.
- For your safety, never cross the street in front of the bus.

TIPS FOR PASSENGERS

- Arrive at the bus stop early.
- You must be at a designated stop when the bus arrives, or it may pass you by.
- Be patient. A bus is considered on time up to 5 minutes after the posted timepoint.
- Have your fare and ID ready before the bus arrives.
- Always remain behind the yellow Standee Line when on the bus.
- Service materials are available in accessible formats, such as large print or braille, upon request, at QSS.
- Bus operators are a good resource of information and are willing to help. If you are confused or need assistance, please ask. However, please do not engage the operator in personal conversation that will take his/her concentration off safely operating the bus.

THE FOLLOWING ARE PROHIBITED ON TOPEKA METRO PROPERTY & VEHICLES:

- Eating, drinking, open food items, and drink containers that do not have a twist off cap or secured lid. Disposable fast-food cups are not allowed.
- . Intoxication or being under the influence of illegal substances.
- . Smoking (except in designated areas), including the use of E-cigarettes, vaping, and chewing tobacco.
- Flammable liquids, such as gasoline, kerosene, propane, etc. Life sustaining equipment, such as an oxygen tank or respirator, is permitted.
- Dangerous or large items, such as TVs, computer monitors, packed moving boxes, car batteries, explosives, fireworks, furniture, trees, large tools, large glass items, etc.
- · Unconcealed firearms or other weapons of any kind.
- . Fare evasion, sharing of passes, or misuse of a Topeka Metro Reduced Fare $\ensuremath{\mathsf{ID}}.$
- Physical or verbal abuse of the bus operator, any other transit employee, or another passenger or person.
- Disorderly, threatening, or offensive behavior or language, excessive profanity, fighting, spitting, feet on the seats, littering, urinating or defecating in public.
- Operating, kicking, hitting, or tampering with the vehicle and/or equipment.
- Idle Riding (riding more than one complete round trip without deboarding).
- Loitering, solicitation, pandering, or camping. People should not be at QSS, bus stops, and bus shelters for more than one hour.
- · Noise producing devices (headphones and earbuds are allowed).
- Cell phones on speaker or electronic devices having loud notifications or sound.
- Loud or inappropriate conversations that may distract the operator or interfere with other passengers.
- . Standing when seats are available. Passengers must remain behind the yellow standee line and out of the doorways when the bus is in motion.
- . Removal of wheelchair securements at any time the bus is in motion.
- Packages in the aisle, steps, or seats (when others need to pass by or sit) or excessive carry-on items. Empty personal carts must be folded.
- . Strollers that are not empty or folded prior to boarding or that block the aisle, steps, or doorways.
- Leaving items or children unattended. Children under age 5 must ride with an older child or adult. Young children should remain in view of the operator.
- Animals without a latched pet carrier. Service animals are allowed but must be under the control of the owner and remain on the floor without blocking the aisle, steps or doorways.
- · Nudity or indecent exposure (i.e., must have a shirt, pants, and shoes).
- . Saggy pants that reveal any part of undergarments.
- . Masks or "hoodies" that cover the individual's face, except for pandemic or medical face masks.
- . Bikes or recreational scooters inside the vehicle.
- . Electric, gasoline-powered, motorized, tandem bikes or tricycles on the bike rack. (Bicycle weight limit = 55 lbs.)
- Wearing or using roller skates, roller blades, shoes with wheels extended, or skateboards.
- · Offensive body odor or clothing soiled with bodily fluids.
- · Open or uncovered sores or wounds.
- . Unlawful and unapproved postings or handing out material on transit property.

REDUCED FARE POLICY

To obtain a Topeka Metro Reduced Fare ID card, complete the application at https://www.topekametro.org/about-metro/fares. Applications are also available at Quincy Street Station or may be mailed upon request by calling 785-783-7000. Income based applications are available at social service agencies and must be completed by that agency. Only valid on fixed route bus.

*You must show a Topeka Metro Reduced Fare ID card to the bus operator when boarding the fixed route bus to receive the discount.

*Initial IDs are free of charge and are valid for 3 years. There is a replacement fee of \$2 if lost, damaged, or stolen within the first year. The following are eligible for a reduced fare on the fixed route:

- Medicare recipients
- · Persons with a disability
- Ages 65+
- Income qualifications

ADA

All Topeka Metro buses are fully accessible for persons with disabilities, making them easier to ride for everyone. All fixed route buses can kneel to curb height. Fixed route and paratransit buses can deploy a ramp or lift; just ask the operator.

Fixed route buses have two wheelchair securement areas, with lap and shoulder belts; priority seating in front is for the elderly and persons with disabilities. All fixed route buses have automatic annunciators that call out stops along the route. Our accessibility information is located on our website at www.topekametro.org/about-metro/accessibility--ada.

LIFT SERVICE

The Lift service is a public transportation program providing origin to destination bus service to paratransit-eligible persons with disabilities who are unable to use the fully accessible, fixed route system. Riders must be certified as eligible to use the service in accordance with the Americans with Disabilities Act (ADA).

*Reservations must be made by 5:00 p.m. the day prior to travel, or up to one week in advance.



The Lift runs the same days and hours as the fixed-route system.

CALL 785-783-7000 TO MAKE A RESERVATION.

You can find the Lift User's Guide online at topekametro.org/paratransit-service-the-lift, then click on the Lift User's Guide.

*Materials are available in accessible formats upon request at Quincy Street Station, 820 SE Quincy (66612). Download Lift application and documents at: top-ekametro.org/paratransit-service-the-lift. To submit a comment, ADA or Title VI complaint or request for reasonable service modification, contact us at info@topekametro.org, via our website at top-ekametro.org/about-metro/submit-a-comment/, or call 785-783-7000.

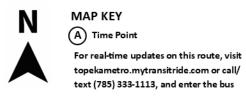
REASONABLE MODIFICATION

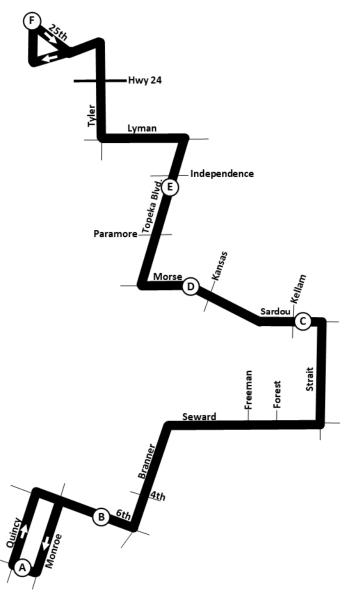
Topeka Metro makes reasonable modifications to its policies, practices, or procedures when necessary to avoid discrimination on the basis of disability, or to provide program accessibility to our services, subject to several exceptions. Requests should be made in advance, if possible. If it is not possible to make a request in advance, operating personnel will make a determination whether to grant the request at the time it is made.



Topeka Metro is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or otherwise subjected to discrimination under its programs and services on the grounds of race, color or origin in accordance with the Title VI of the Civil Rights Act of 1964

1 Oakland





Outbound

Monday - Friday First trip @ 6:15 AM at QSS Service ends @ 6:40 PM at ALDI North

Saturday

First trip @ 8:15 AM at QSS Service ends @ 5:40 PM at ALDI North

Α	QSS	:15
В	6th @ Jefferson	:17
С	Sardou @ Kellam	:26
D	Kansas @ Morse	:30
E	Topeka @ Independence	:33
F	ALDI North	:40

Inbound

Monday - Friday

First trip @ 5:50 AM Route begins at Morse & Kansas Service ends @ 6:10 PM at QSS

Saturday

First trip @ 8:44 AM at ALDI North Service ends @ 6:10 PM at QSS

F	ALDI North	:44
E	Topeka @ Independence	:47
D	Kansas @ Morse	:50
С	Sardou @ Kellam	:54
В	6th @ Jefferson	:02
Α	QSS	:10

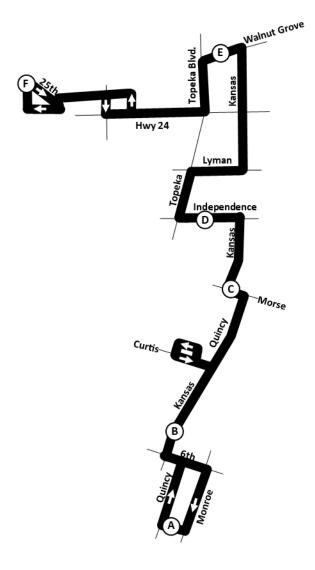
2 North Kansas

N A

MAP KEY

(A) Time Point

For real-time updates on this route, visit topekametro.mytransitride.com or call/ text (785) 333-1113, and enter the bus



Outbound

Monday - Friday

First trip @ 6:45 AM at QSS

Service ends @ 6:07 PM at ALDI North

Saturday

First trip @ 8:45 AM at QSS

Service ends @ 6:07 PM at ALDI North

Α	QSS	:45
В	Kansas @ 4th	:48
С	Kansas @ Morse	:53
D	Independence @ Kansas	:57
E	Walnut Grove @ Magnolia	:00
F	ALDI North	:07

Inbound

Monday - Friday

First trip @ 6:10 AM at ALDI North Service ends @ 6:40 PM at QSS

Saturday

First trip @ 9:10 AM at ALDI North Service ends @ 6:40 PM at QSS

F	ALDI North	:10
E	Walnut Grove @ Magnolia	:14
D	Independence @ Kansas	:20
С	Kansas @ Morse	:23
В	Kansas @ 4th	:31
Α	QSS	:40

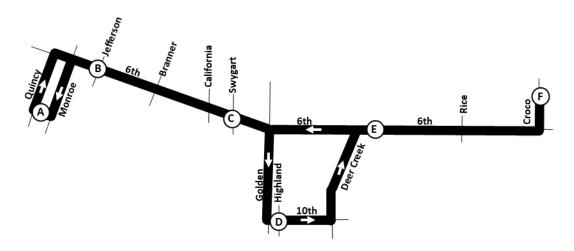
3 East 6th



MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:15 AM at QSS

Service ends @ 6:27 PM at Croco & 6th

Saturday

First trip @ 8:15 AM at QSS

Service ends @ 5:57 PM at Croco & 6th

Α	QSS	:15	:45
В	6th @ Jefferson	:17	:47
С	6th @ Swygart	:18	:48
D	10th @ Highland	:21	:51
E	6th @ Deer Creek	:23	:53
F	Croco @ 6th	:27	:57

Inbound

Monday - Friday

First trip @ 6:28 AM at Croco & 6th

Service ends @ 6:40 PM at QSS

Saturday

First trip @ 8:28 AM at Croco & 6th

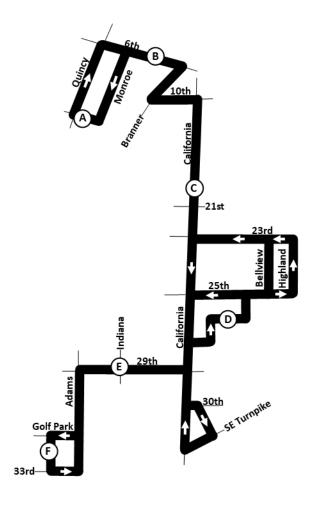
F	Croco @ 6th	:28	:58
Ε	6th @ Deer Creek	:30	:00
С	6th @ Swygart	:32	:02
В	6th @ Jefferson	:34	:04
Α	QSS	:40	:10

4 California

MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:15 AM at QSS Service ends @ 6:39 PM at CRC

Peak service starts @ 6:45 AM and

ends at 8:40 AM

Saturday

First trip @ 8:15 AM at QSS

No:45 service

Service ends @ 5:39 PM at CRC provided on Saturday

Α	QSS	:15	:45
В	6th @ Jefferson	:17	:47
С	California @ 20th	:23	:53
D	Walmart East	:26	:56
E	Indiana @ 29th	:34	:04
F	CRC	:39	:09

Inbound

Monday - Friday

First trip @ 5:40 AM at CRC

Service ends @ 6:40 PM at QSS

Peak service starts @ 2:45 PM and ends at 6:40 PM

Saturday

First trip @ 8:40 AM at CRC

Service ends @ 6:10 PM at QSS

No:45 service

provided on Saturday

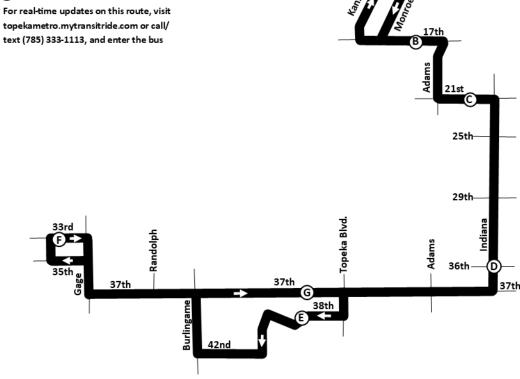
F	CRC	:40	:10
Е	Indiana @ 29th	:45	:15
D	Walmart East	:51	:21
С	California @ 20th	:56	:26
В	6th @ Jefferson	:03	:33
Α	QSS	:10	:40

5 Indiana

MAP KEY

A Time Point

topekametro.mytransitride.com or call/ text (785) 333-1113, and enter the bus



Outbound

Monday - Friday

First trip @ 6:15 AM at QSS

Service ends @ 5:39 PM at 33rd & Arrowhead

Saturday

First trip @ 8:15 AM at QSS

Service ends @ 5:39 PM at 33rd & Arrowhead

Α	QSS	:15
В	17th @ Jefferson	:17
С	Washburn Tech East	:20
D	Indiana @ 36th	:25
Е	Walmart South	:31
F	33rd @ Arrowhead	:39

Inbound

Monday - Friday

First trip @ 6:40 AM at 33rd & Arrowhead Service ends @ 6:10 PM at QSS

Saturday

First trip @ 8:40 AM at 33rd & Arrowhead Service ends @ 6:10 PM at QSS

F	33rd @ Arrowhead	:40
G	37th @ Kirklawn	:47
D	Indiana @ 36th	:52
С	Washburn Tech East	:56
В	17th @ Jefferson	:59
Α	QSS	:10

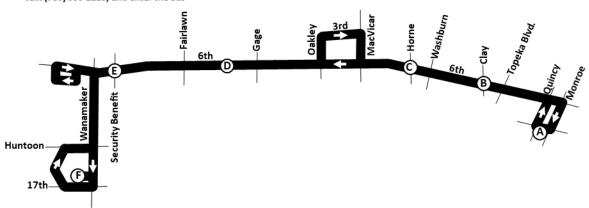
6 West 6th



MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:15 AM at QSS

Service ends @ 6:37 PM at Walmart West

Saturday

First trip @ 8:15 AM at QSS Service ends @ 5:37 PM at Walmart West

No :45 service provided on Saturday

Α	QSS	:15	:45
В	6th @ Clay	:18	:48
С	6th @ Horne	:21	:51
D	6th @ Chalet	:25	:55
E	Security Benefit	:28	:58
F	Walmart West	:37	:07

Inbound

Monday - Friday

First trip @ 6:09 AM at Walmart West Service ends @ 6:40 PM at QSS

Saturday

First trip @ 8:39 AM at Walmart West Service ends @ 6:10 PM at QSS

No :45 service provided on Saturday

F	Walmart West	:39	:09
E	Security Benefit	:46	:16
D	6th @ Chalet	:50	:20
С	6th @ Horne	:58	:28
В	6th @ Clay	:02	:32
Α	QSS	:10	:40

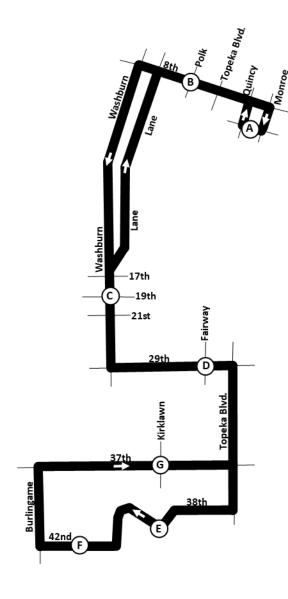
7 Washburn



MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:45 AM at QSS

Service ends @ 6:08 PM at TARC

Saturday

First trip @ 8:45 AM at QSS

Service ends @ 6:08 PM at TARC

Α	QSS	:45
В	8th @ Polk	:48
С	Washburn @ 19th	:56
D	29th @ Fairway	:01
Ε	Walmart South	:06
F	TARC	:08

Inbound

Monday - Friday

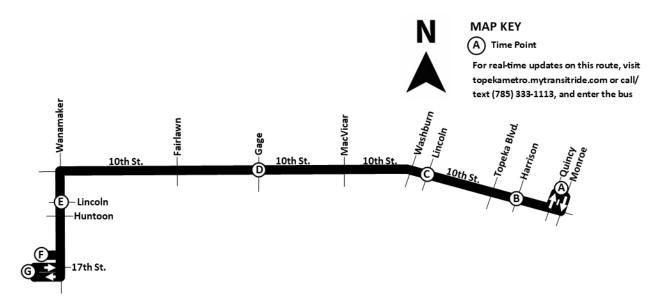
First trip @ 6:09 AM at TARC Service ends @ 6:40 PM at QSS

<u>Saturday</u>

First Trip @ 9:09 AM at TARC Service Ends @ 6:40 PM at QSS

F TARC :09
G 37th @ Kirklawn :13
D 29th @ Fairway :18
C Washburn @ 19th :23
B 8th @ Polk :33
A QSS :40

10 West 10th



Outbound

@ 6:11 AM and Monday - Friday ends at 8:40 AM First trip @ 6:15 AM at QSS

Service ends @ 6:38 PM at Walmart West

Saturday

First trip @ 8:15 AM at QSS Service ends @ 5:40 PM at West Ridge Mall

> No:45 service provided on Saturday

Peak service starts

Α	QSS	:15	:45
В	10th @ Harrison	:18	:48
С	10th @ Lincoln	:21	:51
D	10th @ Zoo Parkway	:28	:58
E	11th @ Wanamaker	:35	:05
F	Walmart West	:38	:08
G	West Ridge Mall	:40	:10

Inbound

Monday - Friday

First trip @ 6:11 AM at West Ridge Mall Service ends @ 6:40 PM at QSS

Saturday

First trip @ 8:41 AM at West Ridge Mall Service ends @ 6:10 PM at QSS

> No:45 service provided on Saturday

G	West Ridge Mall	:41	:11
E	11th @ Wanamaker	:45	:15
D	10th @ Zoo Parkway	:51	:21
С	10th @ Lincoln	:56	:26
В	10th @ Harrison	:03	:33
Α	QSS	:10	:40

Peak service starts

@ 3:45 PM and ends at 6:40 PM

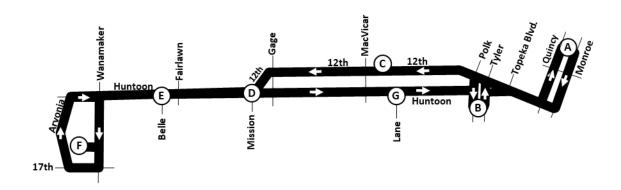
12 Huntoon

N A

MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:45 AM at QSS

Service ends @ 6:07 PM at Walmart West

Saturday

First trip @ 8:45 AM at QSS

Service ends @ 6:07 PM at Walmart West

Α	QSS	:45
В	13th @ Polk	:50
С	12th @ Washburn	:54
D	12th @ Mission	:58
E	Huntoon @ Belle	:00
F	Walmart West	:07

Inbound

Monday - Friday

First trip @ 6:09 AM at Walmart West Service ends @ 6:40 PM at QSS

Saturday

First trip @ 9:09 AM at Walmart West Service ends @ 6:40 PM at QSS

F	Walmart West	:09
E	Huntoon @ Belle	:17
D	Huntoon @ Gage	:19
G	Huntoon @ Lane	:26
В	13th @ Polk	:30
Α	QSS	:40

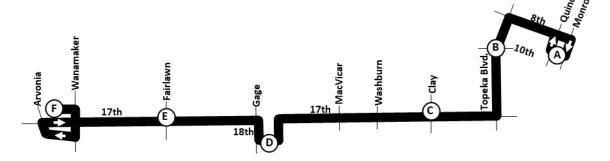
17 West 17th



MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:45 AM at QSS

Service ends @ 6:07 PM at Walmart West

<u>Saturday</u>

First trip @ 8:45 AM at QSS

Service ends @ 6:07 PM at Walmart West

Α	QSS	:45
В	10th @ Topeka	:47
С	17th @ Clay	:51
D	18th @ Atwood	:58
E	17th @ Fairlawn	:01
F	Walmart West	:07

Inbound

Monday - Friday

First trip @ 6:09 AM at Walmart West Service ends @ 6:40 PM at QSS

Saturday

First trip @ 9:09 AM at Walmart West Service ends @ 6:40 PM at QSS

F	Walmart West	:09
E	17th @ Fairlawn	:15
D	18th @ Atwood	:19
С	17th @ Clay	:26
В	10th @ Topeka	:32
Α	QSS	:40

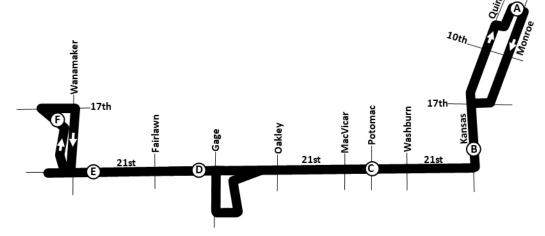
NOTE: Hope Street Academy Deviation during the school year: The 6:45 a.m. bus (will arrive at Hope Street Academy at approx. 7:20 a.m.) and the 2:45 p.m. bus (will arrive at Hope Street Academy at approx. 3:20 p.m.) The deviation is open to the public.

21 West 21st

MAP KEY

(A) Time Point

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Outbound

Monday - Friday

First trip @ 6:15 AM at QSS

Service ends @ 6:38 PM at West Ridge Mall

Saturday

First trip @ 8:15 AM at QSS Service ends @ 5:38 PM at West Ridge Mall

> No:45 service provided on Saturday

Peak service starts

@ 6:10 AM and

ends at 8:40 AM

Α	QSS	:15	:45
В	20th @ Kansas	:18	:48
С	21st @ Potomac	:23	:53
D	21st @ McAlister	:30	:00
Е	21st @ Chelsea	:32	:02
F	West Ridge Mall	:38	:08

Inbound

Monday - Friday

First trip @ 6:10 AM at West Ridge Mall Service ends @ 6:40 PM at QSS

Saturday

First trip @ 8:40 AM at West Ridge Mall Service ends @ 6:10 PM at QSS

No:45 service provided on Saturday

F	West Ridge Mall	:40	:10
E	21st @ Chelsea	:46	:16
D	21st @ Moundview	:49	:19
С	21st @ Potomac	:55	:25
В	20th @ Kansas	:59	:29
Α	QSS	:10	:40

Peak service starts @ 3:20 PM at 21st & Belle and ends at 6:40 PM

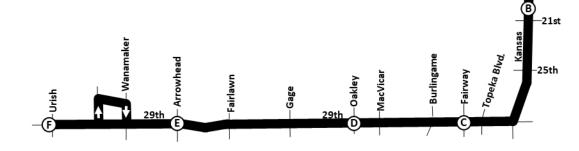
29 West 29th

N A

MAP KEY

(A) Time Point

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Outbound

Monday - Friday
First trip @ 6:15 AM at QSS
Service ends @ 5:39 PM at 29th & Urish

Saturday
First trip @ 8:15 AM at QSS
Service ends @ 5:39 PM at 29th & Urish

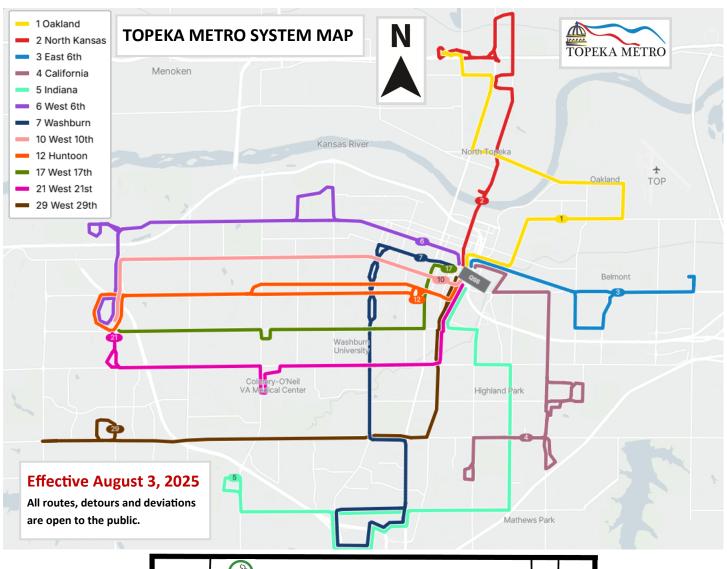
Α	QSS	:15
В	Kansas @ 20th	:20
С	29th @ Fairway	:23
D	29th @ Oakley	:25
E	29th @ Arrowhead	:32
F	29th @ Urish	:39

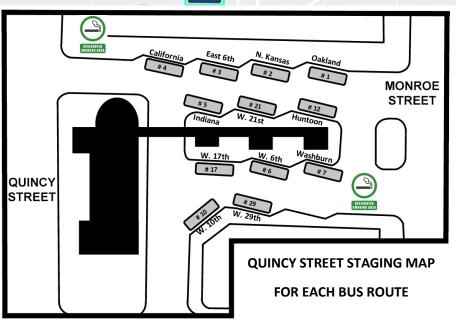
Inbound

Monday - Friday
First Trip @ 6:40 AM at 29th & Urish
Service Ends @ 6:10 PM at QSS

Saturday
First trip @ 8:40 AM at 29th & Urish
Service ends @ 6:10 PM at QSS

F	29th @ Urish	:40
Е	29th @ Arrowhead	:43
D	29th @ Oakley	:49
С	29th @ Fairway	:53
В	Kansas @ 20th	:59
Α	QSS	:10





WHAT'S NEW & NOTABLE AT TOPEKA METRO

- The Topeka Metro Ride Guide has a new, simpler, more compact look for 2025.
- Time points have changed on many of the routes.
- Routes #3 & #6 will no longer be interlined.
- Bus route colors have changed.
- Washburn University & Washburn Tech students, faculty and staff ride free with valid WU ID upon boarding.
- All high school students with a valid student ID can ride the fixed route buses for free for the 2025-26 school year. High school students will need to present their valid student ID to the operator when boarding.

MY TRANSIT RIDE

SEAMLESS TRANSIT TRACKING AND SCHEDULING!



Try our real-time bus tracker that allows passengers to know the location of any bus & route from a desktop or mobile device. It isn't an app, but rather a URL link.

Bookmark the link or

https://topekametro.mytransitride.com

SCAN THE OR CODE

Questions?
Call Customer Service

