



## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	November 18, 2024, Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of October 2024.
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

# Ridership Table

		Oct 2024	% Change	FY2025 To Date	% Change	Oct 2023	FY2024 To Date	Oct 2022	FY2023 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	9,292	8.8%	35,410	115.8%	8,537	16,406	2,751	9,790
2	Adult 24 Hr	14,210	-5.4%	53,632	-37.7%	15,020	86,049	20,581	85,104
3	Annual	1,551	4.7%	5,798	285.0%	1,482	1,506	0	20
4	<i>Full Fare Subtotal</i>	25,053	0.1%	94,840	-8.8%	25,039	103,961	23,332	94,914
5	Reduced	14,204	2.1%	54,357	-38.9%	13,910	88,967	23,316	91,355
6	24Hr Reduced	17,892	9.8%	66,975	160.0%	16,302	25,760	3,023	11,525
7	<i>Reduced Subtotal</i>	32,096	6.2%	121,332	5.8%	30,212	114,727	26,339	102,880
8	Student	9,826	10.9%	32,009	-26.1%	8,862	43,333	4,429	23,259
9	Student 24Hr	300	-46.1%	756	-89.3%	557	7,094	0	588
10	<i>Student Subtotal</i>	10,126	7.5%	32,765	-35.0%	9,419	50,427	4,429	23,847
11	Washburn	3,492	14.2%	11,442	-38.8%	3,057	18,681	5,402	22,140
12	City Employees	0	-	0	-	0	0	6	6
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	19	93
14									
15	Promotions	0	#DIV/0!	94,840	17.8%	0	80,513	4	19
16	Freedom Pass	32	-91.6%	74	-95.6%	382	1,667	421	1,651
17	Other Non-Rev ( <i>includes ride-through</i> )	10,942	18.5%	39,101	-29.2%	9,236	55,240	14,475	54,965
18	<i>Non-Revenue Subtotal</i>	10,974	14.1%	42,081	-27.0%	9,618	57,670	14,900	56,635
19	<b>Total Fixed Route</b>	<b>81,741</b>	<b>5.7%</b>	<b>302,460</b>	<b>-12.4%</b>	<b>77,345</b>	<b>345,466</b>	<b>74,421</b>	<b>300,509</b>
Paratransit									
20	TMTA Operated	2,035	21.2%	6,237	-6.5%	1,679	6,674	1,434	5,514
21	<i>Ambulatory</i>	450	66.1%	1,560	39.3%	271	1,120	332	1,116
22	<i>Wheelchair</i>	1,377	13.0%	4,028	-16.6%	1,219	4,832	942	3,855
23	<i>PCA</i>	208	10.1%	649	-10.1%	189	722	160	543
24	Taxi Service	1,604	-21.9%	6,438	-22.6%	2,053	8,319	2,125	7,874
25	<i>Ambulatory</i>	1,336	-23.4%	5,462	-18.6%	1,743	6,708	1,802	6,618
26	<i>Wheelchair</i>	190	-25.2%	708	-27.8%	254	980	0	0
27	<i>PCA</i>	78	39.3%	268	-57.5%	56	631	323	1,256
28	<b>Total Paratransit</b>	<b>3,639</b>	<b>-2.5%</b>	<b>12,675</b>	<b>-15.5%</b>	<b>3,732</b>	<b>14,993</b>	<b>3,559</b>	<b>13,388</b>
<b>Revenue Hours</b>									
29	Fixed Route	4,421	4.1%	17,110	-2.9%	4,249	17,621	4,467	17,812
30	TMTA Paratransit	843	18.9%	3,187	18.4%	709	2,691	590	2,272
31	Taxi Paratransit	489	-17.3%	1,900	-16.8%	591	2,285	612	2,203
32	<b>Total Revenue Hours</b>	<b>5,753</b>	<b>3.7%</b>	<b>22,197</b>	<b>-1.8%</b>	<b>5,549</b>	<b>22,597</b>	<b>5,669</b>	<b>22,287</b>
<b>Revenue Miles</b>									
33	Fixed Route	69,051	4.1%	269,897	0.5%	66,357	268,522	66,482	265,515
34	TMTA Paratransit	11,100	27.0%	42,138	10.1%	8,741	38,264	9,157	31,296
35	Taxi Paratransit	6,798	-20.8%	27,378	-19.0%	8,580	33,807	8,838	32,444
36	<b>Total Revenue Miles</b>	<b>86,949</b>	<b>3.9%</b>	<b>339,413</b>	<b>-0.3%</b>	<b>83,678</b>	<b>340,593</b>	<b>84,477</b>	<b>329,255</b>
<b>Speed MPH</b>									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.2	6.8%			12.3		15.5	
39	Taxi Paratransit	13.9	-4.2%			14.5		14.4	
<b>Microtransit</b>									
40	Completed Boardings	959.0							
41	Avg Boardings per Service Hou	2.8							
42	Avg Travel Distance	2.6	miles						
43	Mean Wait Time	11.8	min						
44	Bookings from Mobile App	68.4	%						
45	Bookings from Rider App	5.5	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride



<b>Percentage of Rides Requested Via MOD App – Web</b>	5%	9%	2%	3%	4%	5%	6%	11%	6%	6%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	24%	25%	37%	38%	30%	24%	25%	27%	27%	26%
<b>Percentage Paying with Cash</b>	57%	64%	71%	64%	65%	70%	63%	60%	61%	66%
<b>Percentage Paying with Credit Card</b>	43%	36%	29%	36%	35%	30%	37%	40%	39%	34%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><b><u>Top 5 Pick Up Locations:</u></b>  Walmart East-71  Dillons East-54  Highland Hills South Apartments-35  Single Family Residence-26  Shawnee Lake Apartments-25</p>	<p><b><u>Top 5 Drop Off Locations:</u></b>  Walmart East-107  Dillons East-50  Shawnee Lake Apartments-32  Highland Hills South Apartments-30  Walmart South-29</p>
---	---