

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	June 23, 2025 Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of May 2025
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

 Passengers, Hours and Miles  
 FY2025

**Ridership Table**

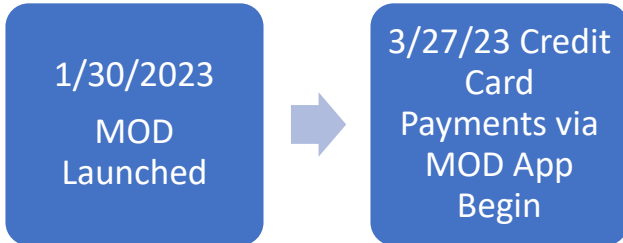
		May 2025	% Change	FY2025 To Date	% Change	May 2024	FY2025 To Date	May 2023	FY2024 To Date
<b><u>Passengers</u></b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,835	-20.3%	85,697	9.2%	9,836	78,496	2,948	25,676
2	Adult 24 Hr	12,522	-7.7%	140,379	-21.8%	13,569	179,463	22,904	204,261
3	Annual	1,690	27.6%	16,392	58.8%	1,324	10,322	0	21
4	Full Fare Subtotal	22,047	-10.8%	242,468	-9.6%	24,729	268,281	25,852	229,958
5	Reduced	13,375	-8.9%	140,407	-24.4%	14,682	185,652	25,565	224,993
6	24Hr Reduced	18,482	15.2%	179,517	30.1%	16,043	137,938	3,359	34,059
7	Reduced Subtotal	31,857	3.7%	319,924	-1.1%	30,725	323,590	28,924	259,052
8	Student	9,664	29.2%	82,406	-13.8%	7,479	95,615	7,096	51,672
9	Student 24Hr	13	-93.9%	2,221	-76.4%	212	9,392	637	6,997
10	Student Subtotal	9,677	25.8%	84,627	-19.4%	7,691	105,007	7,733	58,669
11	Washburn	1,857	-12.6%	27,498	-21.7%	2,125	35,140	6,113	53,438
12	City Employees	0	-	0	-	0	0	8	8
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14									
15	Promotions	0	#DIV/0!	242,468	-1.0%	0	244,833	5	42
16	Freedom Pass	6	-98.4%	139	-96.4%	380	3,833	439	3,856
17	Other Non-Rev (includes ride-through)	7,812	-11.1%	102,682	-19.8%	8,790	128,104	15,193	141,705
18	Non-Revenue Subtotal	7,818	-14.7%	110,420	-19.9%	9,170	137,784	15,637	145,603
19	Total Fixed Route	73,256	-1.6%	784,937	-9.8%	74,440	869,802	84,259	746,837
Paratransit									
20	TMTA Operated	1,875	-1.7%	18,636	-0.3%	1,907	18,685	1,719	16,583
21	Ambulatory	453	-11.2%	4,723	11.5%	510	4,236	298	3,572
22	Wheelchair	1,215	-2.6%	12,059	-5.8%	1,248	12,807	1,220	11,200
23	PCA	207	38.9%	1,854	12.9%	149	1,642	201	1,811
24	Taxi Service	1,468	-12.5%	15,588	-21.4%	1,678	19,834	1,789	21,611
25	Ambulatory	1,248	-13.3%	13,052	-22.4%	1,440	16,816	1,619	18,552
26	Wheelchair	138	-25.4%	1,803	-10.8%	185	2,021	0	0
27	PCA	82	54.7%	733	-26.5%	53	997	170	3,059
28	Total Paratransit	3,343	-6.8%	34,224	-11.2%	3,585	38,519	3,508	38,194
Revenue Hours									
29	Fixed Route	4,192	-1.3%	45,647	-2.3%	4,249	46,731	4,711	48,930
30	TMTA Paratransit	789	-5.6%	8,402	4.5%	836	8,044	660	6,608
31	Taxi Paratransit	411	-24.2%	4,511	-22.0%	542	5,783	564	6,026
32	Total Revenue Hours	5,392	-4.2%	58,560	-3.3%	5,627	60,558	5,935	61,564
Revenue Miles									
33	Fixed Route	65,437	-5.2%	715,473	-1.4%	69,051	725,795	70,196	730,255
34	TMTA Paratransit	10,074	-9.2%	111,199	2.5%	11,089	108,437	8,574	91,155
35	Taxi Paratransit	5,912	-21.9%	65,175	-22.1%	7,567	83,653	8,383	89,578
36	Total Revenue Miles	81,423	-7.2%	891,847	-2.8%	87,707	917,885	87,153	910,988
Speed MPH									
37	Fixed Route	15.6	-3.9%			16.3		14.9	
38	TMTA Paratransit	12.8	-3.7%			13.3		13.0	
39	Taxi Paratransit	14.4	3.0%			14.0		14.9	
Microtransit									
40	Completed Boardings	909.0							
41	Avg Boardings per Service Hou	2.8							
42	Avg Travel Distance	2.5	miles						
43	Mean Wait Time	11.3	min						
44	Bookings from Mobile App	72.1	%						
45	Bookings from Rider App	1.8	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1st, 2025 – May 31st, 2025

## MOD Timeline:



## Service Information:

	Jan	Feb	Mar	Apr	May
Number of Completed Rides	959	960	906	908	909
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92	34.96
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76	2.78
Median Wait Time (minute)	10.83	10.57	9.58	9.03	8.73
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36	9.18
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678	2,763
Active Users	98	104	114	97	99
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%	72%

<b>Percentage of Rides Requested Via MOD App – Web</b>	9%	12%	8%	4%	2%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	16%	24%	21%	23%	26%
<b>Percentage Paying with Cash</b>	52%	54%	57%	56%	58%
<b>Percentage Paying with Credit Card</b>	48%	46%	43%	44%	42%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b> Walmart East - 84 Dillons East - 33 Ross & Eisenhower - 24 KS Motor Carriers - 24 Residence - 24	<b><u>Top 5 Drop Off Locations:</u></b> Walmart East - 90 Dillons East - 38 Ross & Eisenhower - 33 Walmart South - 28 KS Motor Carriers - 25
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