

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	July 21, 2025 Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of June 2025
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

 Passengers, Hours and Miles  
 FY2025

**Ridership Table**

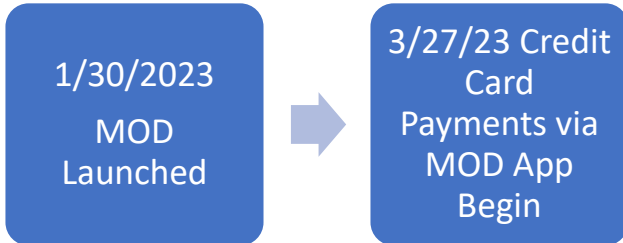
		Jun 2025	% Change	FY2025 To Date	% Change	Jun 2024	FY2025 To Date	Jun 2023	FY2024 To Date
<b><u>Passengers</u></b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,134	-10.2%	92,831	7.4%	7,944	86,440	2,630	28,306
2	Adult 24 Hr	11,133	-8.7%	151,512	-20.9%	12,192	191,655	23,758	228,019
3	Annual	1,438	4.0%	17,830	52.3%	1,383	11,705	0	21
4	Full Fare Subtotal	19,705	-8.4%	262,173	-9.5%	21,519	289,800	26,388	256,346
5	Reduced	13,137	7.3%	153,544	-22.4%	12,244	197,896	24,450	249,443
6	24Hr Reduced	17,760	12.7%	197,277	28.4%	15,752	153,690	3,010	37,069
7	Reduced Subtotal	30,897	10.4%	350,821	-0.2%	27,996	351,586	27,460	286,512
8	Student	5,028	1.1%	87,434	-13.1%	4,975	100,590	9,527	61,199
9	Student 24Hr	4	-55.6%	2,225	-76.3%	9	9,401	786	7,783
10	Student Subtotal	5,032	1.0%	89,659	-18.5%	4,984	109,991	10,313	68,982
11	Washburn	1,750	-7.6%	29,248	-21.0%	1,894	37,034	4,726	58,164
12	City Employees	0	-	0	-	0	0	6	6
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14	Promotions	0	#DIV/0!	262,173	-1.6%	0	266,352	7	49
16	Freedom Pass	1	-99.7%	140	-96.6%	303	4,136	487	4,343
17	Other Non-Rev (includes ride-through)	7,175	-14.1%	109,857	-19.5%	8,352	136,456	14,763	156,468
18	Non-Revenue Subtotal	7,176	-17.1%	118,190	-19.6%	8,655	147,048	15,257	160,860
19	Total Fixed Route	64,560	-0.8%	850,091	-9.1%	65,048	935,459	84,144	830,981
Paratransit									
20	TMTA Operated	1,829	5.1%	20,465	0.2%	1,741	20,426	1,743	18,326
21	Ambulatory	466	1.7%	5,189	10.5%	458	4,694	311	3,883
22	Wheelchair	1,159	0.1%	13,218	-5.3%	1,158	13,965	1,222	12,422
23	PCA	204	63.2%	2,058	16.5%	125	1,767	210	2,021
24	Taxi Service	1,435	-1.0%	17,023	-20.0%	1,450	21,284	1,826	23,437
25	Ambulatory	1,196	-4.9%	14,248	-21.2%	1,257	18,073	1,625	20,177
26	Wheelchair	156	9.9%	1,959	-9.4%	142	2,163	0	0
27	PCA	83	62.7%	816	-22.1%	51	1,048	201	3,260
28	Total Paratransit	3,264	2.3%	37,488	-10.1%	3,191	41,710	3,569	41,763
Revenue Hours									
29	Fixed Route	4,077	1.4%	49,724	-2.0%	4,020	50,751	4,526	53,457
30	TMTA Paratransit	771	1.4%	9,173	4.2%	760	8,804	666	7,274
31	Taxi Paratransit	408	-5.3%	4,919	-20.8%	431	6,214	579	6,605
32	Total Revenue Hours	5,256	0.9%	63,816	-3.0%	5,211	65,769	5,771	67,336
Revenue Miles									
33	Fixed Route	63,664	1.5%	779,137	-1.2%	62,743	788,538	67,453	797,707
34	TMTA Paratransit	10,150	0.8%	121,349	2.4%	10,074	118,511	9,070	100,225
35	Taxi Paratransit	5,935	-5.1%	71,110	-20.9%	6,257	89,910	8,637	98,215
36	Total Revenue Miles	79,749	0.9%	971,596	-2.5%	79,074	996,959	85,160	996,147
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	13.2	-0.7%			13.3		13.6	
39	Taxi Paratransit	14.5	0.2%			14.5		14.9	
Microtransit									
40	Completed Boardings	854.0							
41	Avg Boardings per Service Hou	2.7							
42	Avg Travel Distance	2.5	miles						
43	Mean Wait Time	12.1	min						
44	Bookings from Mobile App	67.3	%						
45	Bookings from Rider App	4.3	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1st, 2025 – Jun 30th, 2025

## MOD Timeline:



## Service Information:

	Jan	Feb	Mar	Apr	May	June
Number of Completed Rides	959	960	906	908	909	854
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92	34.96	34.16
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76	2.78	2.7
Median Wait Time (minute)	10.83	10.57	9.58	9.03	8.73	8.95
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36	9.18	8.54
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678	2,763	2,843
Active Users	98	104	114	97	99	100
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%	72%	67%

<b>Percentage of Rides Requested Via MOD App – Web</b>	9%	12%	8%	4%	2%	4%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	16%	24%	21%	23%	26%	29%
<b>Percentage Paying with Cash</b>	52%	54%	57%	56%	58%	60%
<b>Percentage Paying with Credit Card</b>	48%	46%	43%	44%	42%	40%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Walmart East - 60	Walmart East - 69
Dillons East - 50	Walmart South - 53
Walmart South - 25	Dillons East - 41
KS Motor Carriers - 25	Misson Towers - 23
Residence - 22	KS Motor Carriers - 22