

## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	August 18, 2025 Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of July 2025
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

**Topeka Metropolitan Transit Authority**

Passengers, Hours and Miles  
FY2025

# Ridership Table

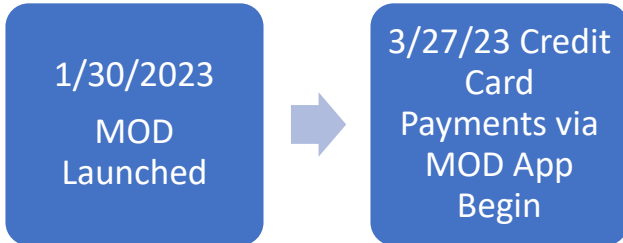
		Jul 2025	% Change	FY2025 To Date	% Change	Jul 2024	FY2025 To Date	Jul 2023	FY2024 To Date
<b><u>Passengers</u></b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,761	-8.2%	100,592	1089.9%	8,454	8,454	2,503	2,503
2	Adult 24 Hr	12,794	-5.1%	164,306	1118.4%	13,485	13,485	20,950	20,950
3	Annual	1,446	3.1%	19,276	1273.9%	1,403	1,403	0	0
4	<i>Full Fare Subtotal</i>	22,001	-5.7%	284,174	1117.4%	23,342	23,342	23,453	23,453
5	Reduced	12,824	-2.9%	166,368	1159.2%	13,212	13,212	23,191	23,191
6	24Hr Reduced	18,035	10.0%	215,312	1213.0%	16,399	16,399	2,916	2,916
7	<i>Reduced Subtotal</i>	30,859	4.2%	381,680	1189.0%	29,611	29,611	26,107	26,107
8	Student	5,113	18.5%	92,547	2044.3%	4,316	4,316	8,848	8,848
9	Student 24Hr	4 -		2,229	-	0	0	2,996	2,996
10	<i>Student Subtotal</i>	5,117	18.6%	94,776	2095.9%	4,316	4,316	11,844	11,844
11	Washburn	1,932	-0.8%	31,180	1500.6%	1,948	1,948	4,625	4,625
12	City Employees	0	-	0	-	0	0	7	7
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	284,174	1117.4%	0	23,342	5	5
16	Freedom Pass	7	-12.5%	147	1737.5%	8	8	429	429
	Other Non-Rev (includes ride-through)	7,179	-17.3%	117,036	1249.0%	8,676	8,676	13,671	13,671
18	<i>Non-Revenue Subtotal</i>	7,186	-17.3%	125,959	1245.3%	8,684	9,363	14,105	14,105
19	Total Fixed Route	67,095	-1.2%	917,769	1238.2%	67,901	68,580	80,134	80,134
Paratransit									
20	TMTA Operated	2,010	10.9%	22,475	1139.7%	1,813	1,813	1,630	1,630
21	<i>Ambulatory</i>	433	13.6%	5,622	1375.6%	381	381	279	279
22	<i>Wheelchair</i>	1,335	2.5%	14,553	1017.7%	1,302	1,302	1,179	1,179
23	<i>PCA</i>	242	86.2%	2,300	1669.2%	130	130	172	172
24	Taxi Service	1,502	-7.6%	18,525	1040.0%	1,625	1,625	1,737	1,737
25	<i>Ambulatory</i>	1,262	-10.9%	15,510	995.3%	1,416	1,416	1,535	1,535
26	<i>Wheelchair</i>	177	10.6%	2,136	1235.0%	160	160	0	0
27	<i>PCA</i>	63	28.6%	879	1693.9%	49	49	202	202
28	Total Paratransit	3,512	2.2%	41,000	1092.6%	3,438	3,438	3,367	3,367
<b><u>Revenue Hours</u></b>									
29	Fixed Route	4,249	0.0%	53,972	1170.3%	4,249	4,249	4,457	4,457
30	TMTA Paratransit	821	2.2%	9,994	1144.6%	803	803	615	615
31	Taxi Paratransit	435	-9.6%	5,354	1013.1%	481	481	526	526
32	Total Revenue Hours	5,505	-0.5%	69,320	1152.9%	5,533	5,533	5,598	5,598
<b><u>Revenue Miles</u></b>									
33	Fixed Route	66,357	-3.9%	845,494	1124.4%	69,051	69,051	66,482	66,482
34	TMTA Paratransit	11,718	11.8%	133,067	1169.8%	10,479	10,479	8,657	8,657
35	Taxi Paratransit	6,437	-10.8%	77,547	974.5%	7,217	7,217	7,963	7,963
36	Total Revenue Miles	84,512	-2.6%	1,056,108	1117.5%	86,747	86,747	83,102	83,102
<b><u>Speed MPH</u></b>									
37	Fixed Route	15.6	-3.9%			16.3		14.9	
38	TMTA Paratransit	14.3	9.4%			13.0		14.1	
39	Taxi Paratransit	14.8	-1.4%			15.0		15.1	
<b><u>Microtransit</u></b>									
40	Completed Boardings	847.0							
41	Avg Boardings per Service Hou	2.5							
42	Avg Travel Distance	2.5	miles						
43	Mean Wait Time	11.3	min						
44	Bookings from Mobile App	63.3	%						
45	Bookings from Rider App	5.2	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1st, 2025 – July 31st, 2025

## MOD Timeline:



## Service Information:

	Jan	Feb	Mar	Apr	May	June	July
Number of Completed Rides	959	960	906	908	909	854	847
Average Number of Passengers Per Service Day	39.96	40	34.84	34.92	34.96	34.16	32.57
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77	2.76	2.78	2.7	2.57
Median Wait Time (minute)	10.83	10.57	9.58	9.03	8.73	8.95	8.58
Average Number of Requests Per Rider	9.79	9.23	7.95	9.36	9.18	8.54	8.73
Total Number of Registered Accounts*	2,354	2,465	2,579	2,678	2,763	2,843	2,939
Active Users	98	104	114	97	99	100	97
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%	73%	72%	67%	63%

<b>Percentage of Rides Requested Via MOD App – Web</b>	9%	12%	8%	4%	2%	4%	5%
<b>Percentage of Rides Requested Via Call to Scheduling</b>	16%	24%	21%	23%	26%	29%	32%
<b>Percentage Paying with Cash</b>	52%	54%	57%	56%	58%	60%	58%
<b>Percentage Paying with Credit Card</b>	48%	46%	43%	44%	42%	40%	42%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<b><u>Top 5 Pick Up Locations:</u></b>	<b><u>Top 5 Drop Off Locations:</u></b>
Walmart East - 98	Walmart East - 112
Walmart South - 29	Walmart South - 45
Misson Towers - 25	Dillons East - 38
Residence - 24	KS Motor Carriers - 22
Dillons East - 23	Misson Towers - 21