A MESSAGE FROM THE BOARD OF DIRECTORS:

The Topeka Metropolitan Transit Authority Board of Directors is pleased to present the FY 2015 Annual Report. This past year has been an exciting time for the Authority. We have effectively launched new services, improved existing services and created programs that are beneficial to the community.

Topeka Metro Bikes launched in the spring and was very well received. Due to high demand, 100 bikes will be added to the program next year. The bikeshare program, which is the first in the state of Kansas, won the Innovation of the Year Award from the Kansas Public Transit Association. Our Kids Ride Free summer program saw increased ridership and continues to be a fun way for kids to travel safely in the summer months. Designated stop service was implemented for certain routes and two new ticket-vending machines were installed adding convenience for our riders. These new services and improvements demonstrate the Boards’ commitment to our vision of being a transportation solution provider in Topeka.

We would like to express our thanks and appreciation to our many partners, including Topeka Public Schools, the City of Topeka, Washburn University, the Community Resources Council, the Kansas Department of Transportation, the Federal Transit Administration and many other agencies and organizations with whom we have cooperative and productive partnerships.

Topeka Metro is proud to be part of the new energy in Topeka. We accomplish so much more by working together and we pledge to continue to provide quality transit service for Topeka.

Sincerely,

Elsie Eisenbarth
Chair, Board of Directors
Topeka Metro

ABOUT TOPEKA METRO

VISION
To be known as a transportation solution provider that enhances the social, economic and environmental well-being of the Greater Topeka community.

MISSION
To provide safe, reliable, courteous and efficient public transportation service to all residents of the Topeka Community.

VALUES
To operate in an ethical manner within the framework of all regulatory and budgetary constraints while always maintaining a focus on our customers.

HISTORY
The Topeka Metropolitan Transit Authority was created in 1973 by a vote of the city residents. Over the past four decades, Topeka Metro has grown from a small, privately owned bus service into a leader in local transportation. Topeka Metro has been at the forefront of helping the residents of our city to find options to get to work and to think transit first.

The Topeka Metropolitan Transit Authority provides bus service within the Topeka city limits and works with other organizations to meet mass transit needs. The Metro provides fixed route service and paratransit (Lift) service Monday through Saturday during daytime hours. The Metro currently operates twelve fixed routes and two daily specials. This year, Topeka Metro launched Topeka Metro Bikes, a bikeshare system with 100 bright-red bikes and 15 bike-parking stations in the capital city.

TOPEKA METRO FACTS
•Just under 100 employees
•Service area: city limits, plus three miles
•Service area population: 122,377 (2011)
•30 fixed-route buses
•10 lift/paratransit vehicles
•100 SoBi bicycles
COMMUNITY OUTREACH

- 51,000 rides on ‘Kids Ride Free’ program
- 70 ‘How to Rides’ with 1,901 people
- 36 Events with 3,087 people
- 75 Shuttles with 5,007 people
- 3 Bus Mobiles with 184 people

MANAGEMENT TEAM 2015

SUSAN DUFFY
GENERAL MANAGER

ALAN PARRISH
DIRECTOR OF MAINTENANCE & FACILITIES

CHIP FALLDINE
CHIEF FINANCIAL OFFICER

TERRI MILLER
HUMAN RESOURCES DIRECTOR

JOHN CASSIDY
GENERAL COUNSEL

PATRICK BLANKENSHIP
DIRECTOR OF PLANNING

KARL FUNDENBERGER
DIRECTOR OF BICYCLE OPERATIONS

RONNIE MURPHY
DIRECTOR OF MARKETING & COMMUNICATIONS

DENISE ENSLEY
CHIEF OPERATIONS OFFICER