June Operating Days:

- 26 Normal operating days
- 4 Sundays (no service)
- 0 Holiday with no service
- 0 Limited holiday service
- 30 Total days in June

Passenger Comments:

- 25 Fixed Route
- 4 Lift
- 1 Capitol City Taxi
- 28 Topeka Metro
- 18 Complaints
- 3 Compliments
- 8 Incidents
- 29 Total Comments

Comment Issues:

- Other/General (14)
- Unsafe Driving (5)
- Route (5)
- Passed By (3)
- Operator (1)
- Lift Missed Trip (1)

Operations Accidents & Incidents (as of June 30th, 2018):

<table>
<thead>
<tr>
<th></th>
<th>June 2018</th>
<th>FY 2018</th>
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<tbody>
<tr>
<td>TMTA Chargeable accidents</td>
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<td>Passenger incidents</td>
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</table>

Current Self-Insurance Files:

- 10 Open files against Topeka Metro
- 11 Open files against others
- 15 Other
- 36 Total open files

June Shuttles, Promotions, and Events


FREEdom Pass Ridership:

- 2013: 945
- 2014: 3876
- 2015: 6058
- 2016: 7511
- 2017: 8115
- 2018: 4375 so far
Amtrak (6/1-6/30):
   1 ride in June

Flex Zone Ridership (6/1-6/30):
   8 Flex rides

Bikes on the Bus Ridership (6/1-6/30):
   1,237 bikes on the fixed route

City Employees Ride Free (6/1-6/30):
   112 fixed route rides

Kids Ride Free (5/15-8/15)
   5/15-5/31  5,823
   6/1-6/30   12,466
   7/1-7/31   58
   8/1-8/15

Downtown NOTO Express Shuttle (6/1):
   48 shuttle trips

Topeka Gives Shuttle (6/5):
   34 shuttle trips

Deer Creek Reading Route:
   Tuesday 6/5    99
   Tuesday 6/12   107
   Tuesday 6/19   94
   Tuesday 6/26   90

Midwest Health Aquatic Center Shuttle:
   Thursday 6/7    64
   Tuesday 6/12    64
   Thursday 6/14   127
   Tuesday 6/19    0  "cancelled due to severe weather"
   Thursday 6/21   55
   Tuesday 6/26    24
   Thursday 6/28   164

High School Leadership Academy Shuttle:
   Monday 6/11   148
   Wednesday 6/13 107
   Thursday 6/14  266
   Friday 6/15    101

Dump the Pump Free Ride Day (6/21):
   3,967 free rides on the fixed route

Freedom Festival March (6/30):
   40 shuttle trips

Other Operational and Promotional Activities:

  Capitol City Taxi Began Transporting Non-ambulatory Lift Passengers (6/1)

  Flooding at the Administrative Offices - Chief Operations Officer Temporarily Moved to QSS (6/3)

  Beacon Youth Group How to Ride (6/4)

  Emergency Response Service Provided to TPD at Protest Demonstrations (6/4, 6/11, and 6/18)

  Mandatory Operations Mobility Device Securement and Safety Training (6/6 and 6/7)

  Midwest Health Aquatic Center Shuttle Ribbon Cutting Event (6/7)

  Free Metro Bag with 31-day or Annual Pass Purchase (Tuesdays and Thursdays 6/7 thru 8/9)

  Participated in Washburn University New Student Orientation (6/12)
Metro Information Table at the SCPL's Farmer's Market  (6/18)

Girl Scout How to Ride  (6/18)

Covenant Baptist Church Camp How to Ride  (6/22)

Participated in Washburn University New Student Orientation  (6/22)

Soft Launch of the Mobile ID Program at New Dawn Recovery Center  (6/25)

Police Adventure Camp How to Ride  (6/27)

Participated in Washburn University New Student Orientation  (6/27)

Shawnee County Parks & Recreation Civitan Day Camp How to Ride  (6/28)

Washburn University International Summer Institute How to Ride  (6/28)

Bikeshare Media Event to Launch New Bikes  (6/29)

Participated in the Department for Children & Families Summer Resource Fair  (6/29)

Free Cold Water Bottles were Provided to Passengers on 6 Extremely High Heat Index Days

Five FREEdom Pass How to Ride Clinics

A total of 2,873 new Income Program ID's have been issued since March 2015.
442 additional Income Program recertification ID's have been issued since April 2016.
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<th>Period</th>
<th>Eligible</th>
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