



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	November 17, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of October 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2025

Ridership Table

		Oct 2025	% Change	FY2025 To Date	% Change	Oct 2024	FY2025 To Date	Oct 2023	FY2024 To Date
<u>Passengers</u>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	8,639	-7.0%	125,995	255.8%	9,292	35,410	8,537	16,406
2	Adult 24 Hr	13,925	-2.0%	205,238	282.7%	14,210	53,632	15,020	86,049
3	Annual	0	-100.0%	22,500	288.1%	1,551	5,798	1,482	1,506
4	Full Fare Subtotal	22,564	-9.9%	353,733	273.0%	25,053	94,840	25,039	103,961
5	Reduced	15,232	7.2%	208,602	283.8%	14,204	54,357	13,910	88,967
6	24Hr Reduced	19,772	10.5%	271,900	306.0%	17,892	66,975	16,302	25,760
7	Reduced Subtotal	35,004	9.1%	480,502	296.0%	32,096	121,332	30,212	114,727
8	Student	8,374	-14.8%	117,599	267.4%	9,826	32,009	8,862	43,333
9	Student 24Hr	343	14.3%	2,827	273.9%	300	756	557	7,094
10	Student Subtotal	8,717	-13.9%	120,426	267.5%	10,126	32,765	9,419	50,427
11	Washburn	3,432	-1.7%	40,578	254.6%	3,492	11,442	3,057	18,681
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	353,733	273.0%	0	94,840	0	80,513
16	Freedom Pass	13	-59.4%	168	127.0%	32	74	382	1,667
17	Other Non-Rev (includes ride-through)	9,747	-10.9%	143,453	266.9%	10,942	39,101	9,236	55,240
18	Non-Revenue Subtotal	9,760	-11.1%	154,529	267.2%	10,974	42,081	9,618	57,670
19	Total Fixed Route	79,477	-2.8%	1,149,768	280.1%	81,741	302,460	77,345	345,466
Paratransit									
20	TMTA Operated	1,916	-5.8%	27,898	336.7%	2,035	6,388	1,679	6,674
21	Ambulatory	488	8.4%	6,831	337.9%	450	1,560	271	1,120
22	Wheelchair	1,208	-12.3%	18,147	334.2%	1,377	4,179	1,219	4,832
23	PCA	220	5.8%	2,920	349.9%	208	649	189	722
24	Taxi Service	1,476	-8.0%	23,003	257.3%	1,604	6,438	1,799	7,339
25	Ambulatory	1,267	-5.2%	19,264	252.7%	1,336	5,462	1,743	6,708
26	Wheelchair	142	-25.3%	2,688	279.7%	190	708	0	0
27	PCA	67	-14.1%	1,051	292.2%	78	268	56	631
28	Total Paratransit	3,392	-6.8%	50,901	296.9%	3,639	12,826	3,478	14,013
Revenue Hours									
29	Fixed Route	4,421	0.0%	66,662	289.6%	4,421	17,110	4,249	17,621
30	TMTA Paratransit	787	-6.6%	12,203	282.9%	843	3,187	709	2,691
31	Taxi Paratransit	435	-11.0%	6,844	260.2%	489	1,900	591	2,285
32	Total Revenue Hours	5,643	-1.9%	85,709	286.1%	5,753	22,197	5,549	22,597
Revenue Miles									
33	Fixed Route	69,051	0.0%	1,043,645	286.7%	69,051	269,897	66,357	268,522
34	TMTA Paratransit	10,851	-2.2%	163,145	287.2%	11,100	42,138	8,741	38,264
35	Taxi Paratransit	6,241	-8.2%	96,527	252.6%	6,798	27,378	8,580	33,807
36	Total Revenue Miles	86,143	-0.9%	1,303,317	284.0%	86,949	339,413	83,678	340,593
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	13.8	4.7%			13.2		12.3	
39	Taxi Paratransit	14.3	3.2%			13.9		14.5	
Microtransit									
40	Completed Boardings	162.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	1.9	miles						
43	Mean Wait Time	7.3	min						
44	Bookings from Mobile App	64.8	%						
45	Bookings from Rider App	1.2	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

January 1st, 2025 – October 31st, 2025

```
graph LR; A[1/30/2023 MOD Launched] --> B[3/27/23 Credit Card Payments via MOD App Begin]
```

1/30/2023
MOD
Launched

3/27/23 Credit
Card
Payments via
MOD App
Begin

[illegible]

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%	4%	2%	4%	5%	1%	1%	1%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%	23%	26%	29%	32%	35%	45%	34%
Percentage Paying with Cash	52%	54%	57%	56%	58%	60%	58%	65%	63%	56%
Percentage Paying with Credit Card	48%	46%	43%	44%	42%	40%	42%	35%	37%	44%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 33	Walmart East - 31
Shawnee Lake Apartments - 14	Dillons East - 12
Dillons East - 7	Mission Towers - 9
Residence - 6	Residence - 7
Residence - 5	KS Motor Carriers - 6