

RFB TO-21-05  
QSS Digital Signage  
Questions and Answers #3  
October 21, 2020

- Q1. Is the agency looking primarily for text-based LED signage, LCD screens or a combination of both?
- A1. Metro is open to a wide variety of solutions and encourages potential contractors to propose what they consider to be the best solution(s).
- Q2. What number of years is Topeka looking for on this service agreement?
- A2. Lifetime technical support including software updates and maintenance. 5-year hardware warranty.
- Q3. Are there any dimensional requirements for the signage?
- A3. No. Each display unit will need to exhibit text information in such a way as to be Americans with Disabilities Act (ADA) compliant based on display size, location, and text sizes.
- Q4. If the outdoor kiosks were to be mounted; would the PC's and power be inside or also outside with the screens?
- A4. Personal Computers (PC's) and power would be outside.
- Q5. RFP asks for individual pricing for screens to display Maps, Arrival Information, and General Information. Is it your expectation that screens have to be dedicated to only one function OR multi-purpose abilities are acceptable?
- A5. Multipurpose is acceptable as long as the minimum number is available to display each of the information feeds at once.
- Q6. Can the conventional bulletin boards be replaced with screens and virtual bulletin board type of software?
- A6. Yes.

- Q7. Can you identify and supply pictures of locations where power might be readily available?
- A7. **Yes. See Addendum 1 and Q&A 2.**
- Q8. If power is not available at chosen locations, will Topeka Metro be able to work with their existing contractors/channels to install power close to the kiosk installation points?
- A8. **No, bid must include providing power from existing feeds to screens.**
- Q9. What are the requirements/interests if any for riders to access the information on the kiosks via their mobile phones?
- A9. **None.**
- Q10. What future services like (ticket/pass purchasing, video support, advertising) can Topeka Metro imagine these kiosks being used for?
- A10. **Video support and advertising.**
- Q11. How many bus-stops outside of the Metro Depot area could have kiosks like these? Will monetization be of interest in these areas.
- A11. **At this time, no bus stops will have kiosks or screens. Ten to twelve locations outside of the Quincy Street Station could house kiosks in the future. Monetization could be an interest in those areas.**
- Q12. How many Remote Ticket Purchase Kiosks are currently in use throughout the Topeka Metro system? How many locations could you envision?
- A12. **One. No more are envisioned at this time.**
- Q13. What are the dimensions of the conventional bulletin boards inside the depot, and outside, near the platforms?
- A13. **The outside bulletin board located on the south side of Shelter Building No. 2 measures 48 inches tall by 48 inches wide. The inside, side by side, bulletin boards located in the lobby measure 45 inches tall by 22 inches wide and 45 inches tall by 50 inches wide respectively.**

- Q14. All equipment provided by the Contractor shall be multi-sourced and readily available now and in the future for repair or replacement to Topeka Metro. Proof of purchase in the form of dated invoice and shipping waybills should be retained and furnished to Topeka Metro upon request. Please, clarify what exact invoices (from who to who) are you looking to receive and what constitutes multi-sourced in your expectations.
- A14. Topeka Metro must be able to repair/replace any equipment installed by the Contractor. Sufficient information from any suppliers of said equipment such as invoices, equipment identification/model numbers, shipping receipts, etc., should be furnished to Topeka Metro upon request so Topeka Metro can repair/replace any piece of equipment installed by the Contractor.