



## TOPEKA METROPOLITAN TRANSIT AUTHORITY

### Board of Directors Meeting – Agenda Item

<b>ITEM</b>	March 16, 2026 Board Report
<b>CONTACT</b>	Jessica Moberly
<b>RECOMMENDATION</b>	Maintain awareness of changes in ridership
<b>SUMMARY</b>	Ridership reports for the month of February 2026
<b>FISCAL IMPACT</b> (Current and Future)	N/A
<b>PRIORITY/GOAL</b>	N/A
<b>ATTACHMENTS</b>	Planning Combined Report

# Ridership Table

		Feb 2026	% Change	FY2026 To Date	% Change	Feb 2025	FY2026 To Date	Feb 2024	FY2025 To Date
<b>Passengers</b>									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	10,212	61.8%	68,911	10.8%	6,310	62,209	9,359	50,009
2	Adult 24 Hr	11,705	-6.6%	102,182	-0.3%	12,529	102,508	14,141	138,851
3	Annual	0	-100.0%	4,670	-58.8%	1,446	11,327	1,278	6,545
4	<i>Full Fare Subtotal</i>	21,917	8.0%	175,763	-0.2%	20,285	176,044	24,778	195,405
5	Reduced	13,032	19.9%	106,270	5.9%	10,870	100,327	14,803	141,950
6	24Hr Reduced	18,467	26.2%	144,789	13.3%	14,629	127,797	17,134	88,034
7	<i>Reduced Subtotal</i>	31,499	23.5%	251,059	10.1%	25,499	228,124	31,937	229,984
8	Student	6,556	6.7%	56,101	-5.4%	6,142	59,286	8,605	73,022
9	Student 24Hr	279	78.8%	1,747	-2.7%	156	1,796	296	8,353
10	<i>Student Subtotal</i>	6,835	8.5%	57,848	-5.3%	6,298	61,082	8,901	81,375
11	Washburn	3,028	28.4%	21,749	3.6%	2,358	20,989	2,559	27,918
12	City Employees	0	-	0	-	0	0	0	0
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	0
14									
15	Promotions	0	#DIV/0!	175,763	-0.2%	0	176,044	0	171,957
16	Freedom Pass	0	-100.0%	174	38.1%	12	126	307	2,746
17	Other Non-Rev ( <i>includes ride-through</i> )	9,794	10.6%	74,015	-5.0%	8,858	77,900	11,397	98,735
18	<i>Non-Revenue Subtotal</i>	9,794	10.4%	79,459	-5.0%	8,870	83,606	11,704	105,062
19	<b>Total Fixed Route</b>	<b>73,073</b>	<b>15.4%</b>	<b>585,878</b>	<b>2.8%</b>	<b>63,310</b>	<b>569,845</b>	<b>79,879</b>	<b>639,744</b>
Paratransit									
20	TMTA Operated	1,733	19.6%	14,088	9.1%	1,449	12,911	1,846	13,104
21	<i>Ambulatory</i>	383	5.5%	3,264	1.9%	363	3,204	467	2,669
22	<i>Wheelchair</i>	1,132	20.3%	9,167	8.8%	941	8,426	1,239	9,207
23	<i>PCA</i>	218	50.3%	1,657	29.4%	145	1,281	140	1,228
24	Taxi Service	1,420	29.6%	11,258	0.2%	1,096	11,236	1,565	13,381
25	<i>Ambulatory</i>	1,208	31.9%	9,480	0.7%	916	9,417	1,498	12,539
26	<i>Wheelchair</i>	151	7.9%	1,291	-2.1%	140	1,319	0	0
27	<i>PCA</i>	61	52.5%	487	-2.6%	40	500	67	842
28	<b>Total Paratransit</b>	<b>3,153</b>	<b>23.9%</b>	<b>25,346</b>	<b>5.0%</b>	<b>2,545</b>	<b>24,147</b>	<b>3,411</b>	<b>26,485</b>
<b>Revenue Hours</b>									
29	Fixed Route	3,904	0.0%	33,130	0.3%	3,904	33,015	4,077	34,042
30	TMTA Paratransit	721	13.0%	5,857	-2.5%	638	6,006	799	5,587
31	Taxi Paratransit	420	29.6%	3,489	6.3%	324	3,282	499	4,226
32	<b>Total Revenue Hours</b>	<b>5,045</b>	<b>3.7%</b>	<b>42,476</b>	<b>0.4%</b>	<b>4,866</b>	<b>42,303</b>	<b>5,375</b>	<b>43,855</b>
<b>Revenue Miles</b>									
33	Fixed Route	60,970	0.0%	517,322	-0.2%	60,970	518,242	63,664	524,949
34	TMTA Paratransit	9,764	15.7%	80,890	2.3%	8,442	79,089	10,534	75,126
35	Taxi Paratransit	6,003	32.7%	47,486	1.0%	4,525	47,039	6,943	61,644
36	<b>Total Revenue Miles</b>	<b>76,737</b>	<b>3.8%</b>	<b>645,698</b>	<b>0.2%</b>	<b>73,937</b>	<b>644,370</b>	<b>81,141</b>	<b>661,719</b>
<b>Speed MPH</b>									
37	Fixed Route	15.6	0.0%			15.6		15.6	
38	TMTA Paratransit	13.5	2.3%			13.2		13.2	
39	Taxi Paratransit	14.3	2.3%			14.0		13.9	
<b>Microtransit</b>									
40	Completed Boardings	149.0							
41	Avg Boardings per Service Hou	0.2							
42	Avg Travel Distance	2.4 miles							
43	Mean Wait Time	7.6 min							
44	Bookings from Mobile App	77.9 %							
45	Bookings from Rider App	0.7 %							

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

# MOD Metrics

January 1st, 2026 – February 28th, 2026

## MOD Timeline:



## Service Information:

	Jan	Feb
Number of Completed Rides	155	149
Average Number of Passengers Per Service Day	5.96	6.20
Average Passenger Boardings Per Service Hour	0.16	0.16
Median Wait Time (minute)	7.1	6.85
Average Number of Requests Per Rider	5.17	5.14
Total Number of Registered Accounts*	3,344	3,397
Active Users	30	29
Percentage of Rides Requested Via MOD App - Smartphone	74%	78%

Percentage of Rides Requested Via MOD App – Web	1%	1%
Percentage of Rides Requested Via Call to Scheduling	25%	21%
Percentage Paying with Cash	45%	36%
Percentage Paying with Credit Card	55%	64%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><b><u>Top 5 Pick Up Locations:</u></b>  Walmart East - 16  Shawnee Lake Apartments - 12  Residence - 10  Walmart South - 10  Echo Ridge - 9</p>	<p><b><u>Top 5 Drop Off Locations:</u></b>  Walmart East - 22  Ross Elementary School - 16  Walmart South - 9  Residence - 8  KS Motor Carriers - 7</p>
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