ADVISORY COMMITTEE ON ACCESSIBLE TRANSPORTATION SERVICES

Wednesday, March 13,, 2024 10:15 a.m. Quincy Street Station via Zoom

Committee Members present: Britney Stidham, Brandon Fell, Anthony Fadale, and Mike Nolting.

Committee Members Absent: Libby Adams, Debra Dawkins, Brian Snodderly, Mary Thomas, Libby Adams

TMTA Staff present: Al Bradley

The meeting was called to order by Al Bradley at 10:15 a.m. There were no guests present or public comments offered.

There were no corrections to the prior minutes.

Mr. Bradley started the meeting with safety concerning Severe Weather Preparedness Week. Mr. Bradley said he attached a Severe Weather Preparedness Week handout to the zoom meeting. He said that we are going into the season and severe weather is looming. The handout has tips that may help to prepare as far as what they should have on hand. He also told them that TMTA had participated in a Statewide Tornado Drill on March 3, 2024.

Mr. Bradley informed the committee that we have been having issues with our lift line when people are calling to schedule rides. He said that on some occasions, we could hear them on the line, but they could not hear us and would hang up. He told them that if that happens to them or one of their clients to keep trying or prompt our fixed route line to be transferred to the appropriate personnel.

Mr. Bradley talked about the Homeless influx at QSS. He said that in response to the city attempting to manage the spread of homeless camps around the city, the result has pushed the homeless population to other areas. One of those locations is QSS. He said that we have had property damage, fires set at our staging areas, and a high level of loitering in the lobby. Mr. Bradley said we try to connect people to assisting agencies when we can, but we have to enforce policies to protect passengers and property.

Mr. Bradley briefly discussed the progress of the MOD Service. He shared some of the metrics from January with average numbers to areas like passengers per day, median wait times, and number of registered accounts. He shared enthusiasm from TMTA for steady growth.

Mr. Bradley Reminded the committee that the Freedom Pass program was coming to an end, effective June 30. Those passengers with conditional eligibility can come to QSS with their Lift Determination Letter and one form of ID and get a reduced Fare ID without having to submit a application. He said the Staff will verify by checking their status in Reveal.

Mr. Bradley briefly discussed the ridership report and asked if there were any questions later to contact him and he would get them answers.

Mr. Bradley discussed the following events:

- National Drivers Appreciation Day: 3/18
- Board Meeting: 3/18 at 15:30
- Board Study Session: 4/5 at 8:30
- Board Meeting:4/15 at 15:30

Upcoming meetings for 2024 are scheduled as follows at 10:15 a.m. at QSS or via zoom:

- Wednesday, May 15th, 2024
- Wednesday, July 10th, 2024
- Wednesday, September 11, 2024

The meeting was adjourned at 11:15 a.m.

Respectfully submitted,

Topeka Metro Operations Supervisor