

Radio 10-Codes:

The primary reason codes are used is to expedite conversation and limit airtime usage. Use clear, concise, and professional language for problems or circumstances not addressed by a code. The following list of codes is specific to Topeka Metro and the only codes authorized for use by company personnel:

10-1	Poor radio signal
10-2	Good radio signal
10-4	Acknowledge/ok
10-6	Bus change
10-7	Out of service at the garage
10-8	Going into service from _____ (give location)
10-9	Repeat information
10-20	Location (Example: Bus 399, what is your 10-20?" Bus 399 would provide their location.)
10-21	Call by phone/land-line
10-24	En-route to garage from _____ (give deadhead start location)
10-27	Passenger needing to transfer
10-30	Detour: Something is blocking the route and the bus is forced to take an alternative route.
10-31	Deviation: Topeka Metro chooses to take an alternative route.
10-33	Brake problem (do not say the word brake!)
10-36	Radio misconduct
10-47	Non-injury accident
10-48	Injury accident
10-49	Out of bus/away from radio at _____ (give location)
10-50	Passenger refusing to wear shoulder belt (using lap belt only)
10-60	Passenger refusing to wear both shoulder and lap belts
10-66	Cancel/Cancellation
10-67	General information
10-77	Disregard/no radio contact
10-79	Change frequency to _____ (give channel number)
10-86	Time check with dispatch
10-100	Emergency restroom break on route. Away from the vehicle.