



TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	February 20, 2024, Board Report
CONTACT	Richard Appelhanz
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of January, 2024.
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Topeka Metropolitan Transit Authority

Passengers, Hours and Miles
FY2024

Ridership Table

		Jan 2024	% Change	FY2024 To Date	% Change	Jan 2023	FY2023 To Date	Jan 2022	FY2022 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,627	3398.6%	40,650	179.5%	218	14,544	2,223	16,919
2	Adult 24 Hr	12,782	844.0%	124,710	3.7%	1,354	120,241	15,451	115,795
3	Annual	1,206	-	5,267	24981.0%	0	21	0	12
4	<i>Full Fare Subtotal</i>	21,615	1275.0%	170,627	26.6%	1,572	134,806	17,674	132,726
5	Reduced	12,017	565.0%	127,147	-2.6%	1,807	130,545	11,047	89,844
6	24Hr Reduced	15,457	3289.7%	70,900	318.2%	456	16,954	1,866	8,645
7	<i>Reduced Subtotal</i>	27,474	1114.1%	198,047	34.3%	2,263	147,499	12,913	98,489
8	Student	6,465	1428.4%	64,417	106.4%	423	31,208	3,315	36,612
9	Student 24Hr	275	18.0%	8,057	730.6%	233	970	1,073	48,883
10	<i>Student Subtotal</i>	6,740	927.4%	72,474	125.2%	656	32,178	4,388	85,495
11	Washburn	2,244	384.7%	25,359	-19.9%	463	31,667	4,779	36,776
12	City Employees	0	-100.0%	0	-100.0%	1	1	11	11
13	Flex	0	#DIV/0!	0	-100.0%	0	117	17	170
14									
15	Promotions	0	-100%	147,179	490496.7%	1	30	10	132
16	Freedom Pass	203	1027.8%	2,439	11.0%	18	2,197	269	2,794
17	Other Non-Rev (includes ride-through)	10,257	716.0%	87,338	4.5%	1,257	83,562	5,857	43,861
18	<i>Non-Revenue Subtotal</i>	10,460	719.7%	92,618	8.0%	1,276	85,789	6,136	46,787
19	Total Fixed Route	68,533	1000.0%	559,125	29.4%	6,230	432,056	45,907	400,443
Paratransit									
20	TMTA Operated	1,603	2.9%	11,258	12.7%	1,558	9,991	1,069	8,610
21	<i>Ambulatory</i>	468	24.8%	2,202	-0.5%	375	2,213	225	1,573
22	<i>Wheelchair</i>	1,035	3.6%	7,968	18.4%	999	6,727	742	6,036
23	<i>PCA</i>	100	-45.7%	1,088	3.5%	184	1,051	102	1,001
24	Taxi Service	1,539	-24.4%	13,245	-11.2%	2,036	14,923	1,906	15,263
25	<i>Ambulatory</i>	1,440	-8.6%	11,041	-4.4%	1,575	11,551	1,610	12,917
26	<i>Wheelchair</i>	52	-70.9%	1,429	12.4%	179	1,271	0	0
27	<i>PCA</i>	47	-83.3%	775	-63.1%	282	2,101	296	2,346
28	Total Paratransit	3,142	-12.6%	24,503	-1.6%	3,594	24,914	2,975	23,873
Revenue Hours									
29	Fixed Route	3,511	-17.8%	26,443	-14.9%	4,272	31,080	4,403	31,010
30	TMTA Paratransit	766	23.9%	4,788	18.1%	618	4,053	507	3,870
31	Taxi Paratransit	462	-13.2%	3,727	-0.8%	532	3,758	475	475
32	Total Revenue Hours	4,739	-12.6%	34,958	-10.1%	5,422	38,891	5,385	35,355
Revenue Miles									
33	Fixed Route	52,035	-19.6%	392,929	-15.3%	64,709	464,158	65,800	462,963
34	TMTA Paratransit	9,431	15.4%	64,592	17.6%	8,170	54,936	5,964	46,995
35	Taxi Paratransit	6,480	-20.4%	54,701	-1.8%	8,140	55,697	7,328	57,835
36	Total Revenue Miles	67,946	-16.1%	512,222	-10.9%	81,019	574,791	79,092	567,793
Speed MPH									
37	Fixed Route	14.8	-2.2%			15.1		14.9	
38	TMTA Paratransit	12.3	-6.9%			13.2		11.8	
39	Taxi Paratransit	14.0	-8.3%			15.3		15.4	
Microtransit									
40	Completed Boardings	731.0							
41	Avg Boardings per Service Hou	2.2							
42	Avg Travel Distance	2.0 miles							
43	Mean Wait Time	13.6 min							
44	Bookings from Mobile App	71.1 %							
45	Bookings from Rider App	5.5 %							

Jan 23 Data is not accurate due to the GenFare probe not working from the end of December 2022 until February 2023.

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

Percentage of Rides Requested Via MOD App – Web	6%	4%	4%	8%	5%	3%	4%	8%	12%	12%	6%	5%
Percentage of Rides Requested Via Call to Scheduling	35%	40%	41%	20%	31%	23%	16%	16%	8%	16%	20%	24%
Percentage Paying with Cash	100%	84%	63%	53%	34%	56%	54%	47%	64%	56%	41%	57%
Percentage Paying with Credit Card	N/A	16%	37%	47%	66%	44%	46%	53%	36%	44%	59%	43%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East-73	Dillons East-91
Dillons East-62	Walmart East-52
Residence-28	Walmart South-37
Residence-25	Arby's (29 th and California)-32
Residence-24	Topeka South Shops (400 SW 29 th St)-31