

Planning Board Report

October 2018

Ridership Table Notes

- Line 11: Washburn ridership continues to lag 2017 levels by over 35%.
- Line 13: 58 Flex rides was the highest number of rides since November 2017 and 48% above the average of 39 monthly rides for the last two years.
- Lines 21: The number of Ambulatory Lift rides continues to fall. 95 is the lowest amount on record (since FY 2014).
- Lines 37-39: Average MPH, derived from Revenue Hours and Revenue Miles, is included. At this time, there is no indication of issues identified by this measure.
- Not shown - "No Shows" for Lift paratransit YTD is down significantly from prior years. 2018- 46, 2017- 112, 2016 - 60

SOTO

- SOTO
 - 758 trips in August
 - 6,657 total trips have been provided through 9/30/18.

NOTES:

Mars and Maximus/KanCare made up 49% of the total SOTO rides in August and September.

Zone 3 ridership continues to grow.

Other Projects

- Research into on-board technology solutions integrating AVL, APC, WiFi, and dispatch solutions

Long-Range Transit Plan Update

- The second round of the MetroQuest survey launched August 20th and concluded October 7th. 622 surveys were completed. A final zip code distribution will be presented separately. The planned geographically-targeted outreach to underperforming areas was successfully pursued through neighborhood outreach and on-board survey promotions on selected routes.