

RFB TO-20-01 Bus DVR Replacement Questions and Answers #1 August 6, 2019

- Q1. Can I schedule a site visit to view one of the existing DVRs on one of your buses?
- A1. Yes, you can call or e-mail our IT Director Jared Culbertson to schedule a site visit. <a href="mailto:jculbertson@topekametro.org">jculbertson@topekametro.org</a> 785-730-8623
- Q2. May we submit more than one bid?
- A2. Yes you may submit a full bid for each different product, or you may submit one bid with multiple products and Price Quotes.
- Q3. On page 1, under the heading "Metro Specifications" six different cameras are listed as currently in use. Does this represent the total number of cameras currently in use on each bus? If not, can you please specify the total number of cameras that are currently in use on each Metro bus?
- A3. Topeka Metro has 16 buses that have 6 cameras each, and 10 buses that have 8 cameras each.
- Q4. Would you consider the replacement of existing MobileView and Safety Vision cameras to obtain all 1080p resolution cameras?
- A4. No.
- Q5. The live video look-in, does a cellular modem (such as a Cradlepoint or Peplink router) already exist on the bus to connect our DVR, or do we need to provide a cell modem and data plan?
- A5. The cellular modem with data plan already exists.
- Q6. WIFI connection via 802.11n or 802.11ac, if you were to upgrade to 802.11ac would it most likely still be a Cisco product?
- A6. No, unless Cisco AP's are mandatory for your provided solution.
- Q7. Do you require an onsite service plan with contracted response and repair times to upgrade the 5-year depot warranty on our current line of DVRs?
- A7. No, phone support is sufficient and the warranty does not need to be extended. Please include your warranty coverage and terms in your response.