

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	April 21, 2025 Board Report
CONTACT	Jessica Moberly
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	Ridership reports for the month of March 2025
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	N/A
ATTACHMENTS	Planning Combined Report

Ridership Table

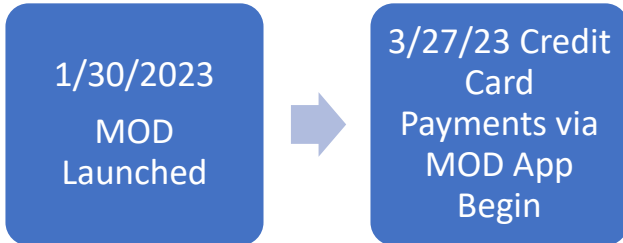
		Mar 2025	% Change	FY2025 To Date	% Change	Mar 2024	FY2025 To Date	Mar 2023	FY2024 To Date
Passengers									
Fixed Route									
Line #									
1	Adult 1 & 10 Ride, 31 Day	7,871	-11.2%	70,080	19.0%	8,868	58,877	2,906	19,951
2	Adult 24 Hr	12,678	-3.8%	115,186	-24.2%	13,173	152,024	22,155	159,245
3	Annual	1,649	36.4%	12,976	67.3%	1,209	7,754	0	21
4	<i>Full Fare Subtotal</i>	22,198	-4.5%	198,242	-9.3%	23,250	218,655	25,061	179,217
5	Reduced	12,842	-13.7%	113,169	-27.8%	14,877	156,827	24,655	175,135
6	24Hr Reduced	16,337	-2.5%	144,134	37.6%	16,749	104,783	5,738	27,553
7	<i>Reduced Subtotal</i>	29,179	-7.7%	257,303	-1.6%	31,626	261,610	30,393	202,688
8	Student	5,669	-14.3%	64,955	-18.4%	6,616	79,638	4,547	39,764
9	Student 24Hr	285	-26.4%	2,081	-76.2%	387	8,740	1,621	4,399
10	<i>Student Subtotal</i>	5,954	-15.0%	67,036	-24.1%	7,003	88,378	6,168	44,163
11	Washburn	2,505	-0.1%	23,494	-22.8%	2,507	30,425	5,366	41,692
12	City Employees	0	-	0	-	0	0	12	12
13	Flex	0	#DIV/0!	0	#DIV/0!	0	0	0	117
14									
15	Promotions	0	#DIV/0!	198,242	1.6%	0	195,207	1	32
16	Freedom Pass	5	-98.7%	131	-95.8%	383	3,129	442	2,978
17	Other Non-Rev (<i>includes ride-through</i>)	8,999	-16.6%	86,899	-20.7%	10,787	109,522	15,528	111,862
18	<i>Non-Revenue Subtotal</i>	9,004	-19.4%	93,306	-20.3%	11,170	117,025	15,971	114,872
19	Total Fixed Route	68,840	-8.9%	639,381	-10.7%	75,556	716,093	82,959	582,749
Paratransit									
20	TMTA Operated	1,847	2.2%	14,758	-1.0%	1,808	14,912	1,727	13,247
21	<i>Ambulatory</i>	535	5.1%	3,739	17.7%	509	3,178	370	2,951
22	<i>Wheelchair</i>	1,150	-0.6%	9,576	-7.6%	1,157	10,364	1,176	8,876
23	<i>PCA</i>	162	14.1%	1,443	5.3%	142	1,370	181	1,420
24	Taxi Service	1,321	-17.4%	12,557	-23.8%	1,599	16,489	2,161	17,648
25	<i>Ambulatory</i>	1,098	-19.9%	10,515	-24.4%	1,370	13,909	1,893	15,014
26	<i>Wheelchair</i>	168	-0.6%	1,487	-11.4%	169	1,678	0	0
27	<i>PCA</i>	55	-8.3%	555	-38.5%	60	902	268	2,634
28	Total Paratransit	3,168	-7.0%	27,315	-13.0%	3,407	31,401	3,888	30,895
Revenue Hours									
29	Fixed Route	4,192	0.0%	37,207	-2.7%	4,192	38,234	4,711	39,947
30	TMTA Paratransit	777	-1.9%	6,783	6.3%	792	6,379	674	5,310
31	Taxi Paratransit	390	-22.0%	3,672	-22.3%	500	4,726	607	4,887
32	Total Revenue Hours	5,359	-2.3%	47,662	-3.4%	5,484	49,339	5,992	50,144
Revenue Miles									
33	Fixed Route	65,437	0.0%	583,679	-1.1%	65,437	590,386	70,196	596,320
34	TMTA Paratransit	10,888	-2.5%	89,977	4.3%	11,162	86,288	9,524	74,055
35	Taxi Paratransit	5,730	-19.0%	52,769	-23.2%	7,074	68,718	9,110	72,700
36	Total Revenue Miles	82,055	-1.9%	726,425	-2.5%	83,673	745,392	88,830	743,075
Speed MPH									
37	Fixed Route	15.6	0.0%			15.6		14.9	
38	TMTA Paratransit	14.0	-0.6%			14.1		14.1	
39	Taxi Paratransit	14.7	3.8%			14.1		15.0	
Microtransit									
40	Completed Boardings	906.0							
41	Avg Boardings per Service Hou	2.8							
42	Avg Travel Distance	2.2	miles						
43	Mean Wait Time	12.6	min						
44	Bookings from Mobile App	70.6	%						
45	Bookings from Rider App	7.8	%						

Key	Adult 1 & 10 Ride, 31 Day	Adult 1 Ride, Adult 10 Ride, Adult 31 Day
	Adult 24 Hr	24 Hour Adult, 24 Hour Full, Courtesy 24 Hour Pass
	Annual	Annual Pass
	Reduced	Reduced 31 Day, Reduced 10 Ride, Reduced 1 Ride
	24 Hr Reduced	24 Hr Reduced
	Student	High School Students, 31 Day Student, Student 10 Ride, Student 1 Ride, Kids Ride Free
	Student 24 Hr	24 Hour Student
	Washburn	Washburn Tech, Washburn University
	Other Non-Rev	Ride Thru, Short Fare/Auto Collect, No Fare, Free 1 Ride

MOD Metrics

January 1st, 2025 – March 31st, 2025

MOD Timeline:



Service Information:

	Jan	Feb	Mar
Number of Completed Rides	959	960	906
Average Number of Passengers Per Service Day	39.96	40	34.84
Average Passenger Boardings Per Service Hour	3.16	3.16	2.77
Median Wait Time (minute)	10.83	10.57	9.58
Average Number of Requests Per Rider	9.79	9.23	7.95
Total Number of Registered Accounts*	2,354	2,465	2,579
Active Users	98	104	114
Percentage of Rides Requested Via MOD App - Smartphone	75%	64%	71%

Percentage of Rides Requested Via MOD App – Web	9%	12%	8%
Percentage of Rides Requested Via Call to Scheduling	16%	24%	21%
Percentage Paying with Cash	52%	54%	57%
Percentage Paying with Credit Card	48%	46%	43%

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<u>Top 5 Pick Up Locations:</u>	<u>Top 5 Drop Off Locations:</u>
Walmart East - 98	Walmart East - 90
Dillons East - 49	Dillons East - 49
Mission Towers Apartments - 27	Mission Towers Apartments - 30
Residence - 27	White Lakes Plaza Apartments - 25
KS Motor Carriers - 23	Wendy's - 22